Ukraine Through German Eyes

Images and Perceptions of a Country in Transition

Project Management:

Andreas von Schumann,

Manager, Office for Political Communication,
Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH
(German Agency for International Cooperation), Kyiv

Roman Ivanov,

Deputy Manager, Office for Political Communication,
Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH
(German Agency for International Cooperation), Kyiv

Project team and interviewers:

Katharina Binhack, Frankfurt
Dr. Oliver Gnad, Berlin
Olena GordienkKyivo, Kyiv
Mariia Henning, Kyiv
Roman Ivanov, Kyiv
Veranika Karzan, Kyiv
Maryna Kovtun, Kyiv
Olena Ovcharenko, Kyiv
Andreas von Schumann, Kyiv
Illia Tolstov, Kyiv
Sigrid Vesper, Berlin
Nataliia Vlasiuk, Kyiv

Methodology:

Dr. Mischa Skribot,

LUMIQUE Gesellschaft für strategische Managementservices mbH, Vienna

Editor:

Dr. Oliver Gnad,

Büro für Zeitgeschehen (BfZ) GmbH (Bureau of Current Affairs), Berlin

Translation:

Prof. Volker Raddatz, Berlin

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Preface

Perceptions do not reflect the truth. Instead, they are the result of subjective interpretations – the mixing of things which have been experienced, remembered, felt, and constructed. Perceptions are strongly characterized by the time and circumstances in which they are formed.

If, for instance, in the framework of this study on Germany's perception of Ukraine, a discussion partner should point out that "we talk a lot about Ukraine, but not with her", one can trace back this impression by asking how it has emerged and whether it is correct or misleading. However, finding the truth has not been our objective. Instead, we wanted to find out which similarities are revealed in different perceptions of different persons, which contours the images of Ukraine display, and which profile or which distortions can be recognized.

Thus, we were able to identify two consistent basic lines in the answers. The first line is that the view on Ukraine is considered as too narrow, the relevant knowledge as too sketchy, the attention as too fleeting, and the assessments as not sufficiently substantiated. Such a perception may surprise against the background of the many-faceted cooperation links between Ukraine and Germany. Our results include a number of plausible and less plausible reasons for this fragmentary debate with Ukraine. It becomes clear that this is not only a "problem of representation" on the part of Ukraine, but that the distorted perception is mostly generated by the observer.

Another basic line, that was apparent in every discussion, is the profound desire that Germany and the Germans should address Ukraine more often and more intensely. This hope is determined by several motives: by Germany's historic responsibility, by Ukraine's cultural diversity, by the country's economic potential, by the need to create stability in Eastern Europe or by a possible stimulus for the future development of the EU.

The most conspicuous motive, however, was the enthusiasm for what our discussion partners discovered during their own rapprochement with Ukraine. Irrespective of their individual situation and conditions that let them shift their attention to Ukraine, most of them emphasized an initial "blank page" which, however, soon turned into "a colourful canvass."

Methodologically, the study "Ukraine Through German Eyes" was carried out analogous to the GIZ's earlier studies of perceptions under the overall title

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"Germany Through the World's Eyes." It was our key interest to find out how Ukraine is perceived in Germany with regard to her international relations and her internal development, where her specific strengths and weaknesses are seen, and what is expected from the country's future against this background.

To serve this purpose, personal interviews with 44 selected experts on Ukraine from Germany were conducted in autumn 2017. A list of these 44 discussion partners can be found in the appendix, together with a detailed explanation of the methodology of this study.

The text offers three different perspectives in order to acquaint the reader with Ukraine: The introductory prologue deliberately adopts the historical and political standpoint of a Western analyst, because such a perception and interpretation appears to be most familiar to the reader. Here, the most important milestones of Ukrainian history in the $20^{\rm th}$ century will be traced with the intention to place the subjective perceptions of our discussion partners into a historical and contemporary context.

The main part is completely devoted to the statements and impressions of our interview partners. Their perceptions have been condensed to core statements in a multi-stage process — a procedure the result of which is called "intersubjectivity" in qualitative social science. Through this method, a collection of cumulated and weighed subjective perceptions is generated which, piece by piece, eventually form an overall picture — without, however, claiming to be objective or even true.

The structure, arrangement and dramaturgy of the text have been deliberately set up in a way so that the resulting composite picture emerging before the reader's eyes remains, as much as possible, a fragmented mosaic. Although each chapter stands for itself, it can be matched and joined with other chapters to form completely different, many-faceted overall pictures. Depending on the (optional) chronological sequence each chapter is read, different narratives about Ukraine will result. Thus, the author's hand shall remain in the background; instead, the raw material consisting of many quotations can be arranged and interpreted by the reader himself/herself.

Finally, it should be said in advance that this study is characterized by a decidedly German view on Ukraine – really no surprise given the selection of our discussion partners. We have chosen this highly selective approach for two reasons: firstly, because Germany is a key partner of Ukraine on her way to a self-determined European future. Secondly, because the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) (an enterprise of the Federal German Government) is obliged to adjust itself to changing framework conditions in order to remain effective and to find approval.

Consequently, this study on perceptions does not only contribute to the debate on Ukraine's future, embedded in a newly-formed European political order. It is also meant to show how the picture of Ukraine has developed since the events on the Maidan in Kyiv in 2013/2014 and how people's lives in Ukraine are being viewed from a critical external perspective.

Andreas von Schumann, Kyiv

¹ Deutsche Gesellschaft für Internationale Zusammenarbeit (ed.), Deutschland in den Augen der Welt. Zentrale Ergebnisse der GIZ-Erhebung "Außensicht Deutschland – Rückschlüsse für die Internationale Zusammenarbeit", Bonn/Eschborn 2012 (Download: https://www.giz.de/de/downloads/de-deutschland-in-den-augen-derwelt-2012.pdf); Deutsche Gesellschaft für Internationale Zusammenarbeit (ed.), Deutschland in den Augen der Welt. Zentrale Ergebnisse der zweiten GIZ-Erhebung 2015, Bonn/Eschborn 2015 (Download: https://www.giz.de/de/downloads/giz2015-de-deutschland-in-den-augen-der-welt_2015.pdf). The third GIZ study on Germany will appear in the first quarter of 2018.

Prologue: Caesuras in the Perception of Ukraine

When, in 1990, I travelled to the West for the first time – more precisely: to the USA –, I had real difficulties in explaining to my discussion partners which country I came from. Of course, I considered myself a Ukrainian. I even had a relevant entry in my Soviet passport. After all, there was such a thing as the "Ukrainian Soviet Socialist Republic" – with its own government and its own parliament, and it was even a member of the UN – a decision that far-sighted Stalin had made in 1945. Consequently, my answer to the question: "Where are you from?" was: "From Ukraine" – undeterred and entirely unsuspecting.

My discussion partners, however, were not impressed at all. "Sorry?" – the more polite asked. "What?" – others tried to call up their accumulated TV-knowledge. "Bahrain?"

"No," I corrected patiently. "Ukraine."

"What's that?"

"One of the Soviet Republics."

"Oh, Russia!" – the Americans nodded enthusiastically believing to have hit the jackpot.

"No" – I tried to muster as much patience as possible. "Russia, too, is one of the Soviet Republics."

This statement left them completely puzzled. Russia, one of Russia's Republics? Someone must be crazy here. No doubt, who.

At the end of my trip, I met a man who was not in the least perturbed by my explanation.

"Which Ukraine?" - he reacted in a matter-of-fact voice.

"The Russian one or the Polish one?"

Now, it was my turn to be embarrassed. I simply muttered: "The Soviet one. So far."

¹ Mykola Rjabtschuk, Die reale und die imaginierte Ukraine, Frankfurt: edition suhrkamp, 2013, pp. 11-12.

ith this teasing humour, so typical of the region, Mykola Riabchuk, a Kyiv writer and journalist, describes his country's eternal dilemma: It does not leave any mental imprint, it remains practically without any perception of its own, and it has been — as long as contemporary generations can look back — in the shadow of its powerful eastern neighbour, Russia. It is already the country's name that assigns to Ukraine a position at the periphery of great empires; the old East Slavic word ukraina means "border region" (i.e. an area bordering with that of the Turkic horse-mounted nomads along the so-called "wild field," the steppes of today's Southern and Eastern Ukraine).

It seems that there are only two ascriptions when Ukraine is perceived as an object in terms of history and international law: either as a projection surface for the power politics of major regional powers (the Habsburgs, Poles, Germans, Russians, Ottomans), or as a country historically and culturally torn between East and West. And this is why Europe's second largest country, at best, plays a subordinate role in public perception and does not leave behind a visible footprint in terms of the history of civilization.

Apparently, Ukraine only steps out of her shadowy existence when she becomes a pawn in the hands of neighbouring powers with their geopolitical ambitions; and it is quite telling that Ukraine appears much more conspicuously in the narratives of these neighbouring powers than in the context of her own historiography. Thus, the formation of a modern state in 1917 became only possible as a result of the decline and military defeat of czarist Russia (and with support by Germany). This independence, however, ended as early as 1922 – after the conquest and occupation by Trotsky's Red Army – with the integration of most of Western and Eastern Ukraine into the Union of Soviet Socialist Republics.

Whereas West European historical awareness of Ukraine only re-gained momentum with the Third Reich's assault on the Soviet Union in the summer of 1941, the collective Ukrainian memory is focused – until today – on a completely different event: the so-called "Holodomor" which signifies the millionfold death from starvation of the Ukrainian rural population at the beginning of the 1930ies, caused by the forced collectivization of agriculture under Russian Soviet rule.

The German genocide researcher Gunnar Heinsohn once called the death from starvation of the Ukrainian population "the fastest mass killing of the 20th century and possibly in history, directed against a single ethnic group."1 It remains controversial whether Stalin and Molotov had intended to thereby crush Ukraine's aspirations for independence or whether the millions of deaths were caused by a chain of ruthlessly enforced collectivization measures, confiscation of harvest and periods of bad weather. It is a fact that, on the eve of the German assault on the Soviet Union, the Ukrainian population already represented a society on the verge of social and economic collapse.

Hitler's Eastern campaign, primarily aiming at the conquest of Ukrainian settlement areas and at the subjugation of the country as a colony for extracting raw materials, not only led to a far-reaching destruction of Ukrainian cities and infrastructure, but also to an almost complete extinction of the Jewish population. The SS killed around 1,4 million Ukrainian Jews. The mass-shooting of Kyiv's Jews in the ravine of Babyn Jar, in September 1941, belongs to those horrible sights which have left an imprint on the collective memory of German post-war generations.

The reconquest of Ukraine by the Red Army, in October 1944, not only led to the country's new Soviet subjugation (despite a formal status of republican autonomy and an independent UN founding membership). Once again, the population had to put up with mass repres-

sions (of "collaborators"), deportations (of the intelligentsia) and resettlement measures (of West Ukrainians with a national attitudes and of ethnic minorities). After Stalin died in the spring of 1953 and later on Nikita Khrushchev came into power, the harshest repressions of Ukrainians by Moscow came to an end. For economic and administrative reasons, the Crimean peninsula (which, in spite of being geographically a part of Ukraine, had belonged to the Russian Soviet Republic since 1921) was rather abruptly transferred to the Ukrainian Soviet Republic in May 1954.²

During the Cold War, Ukraine was not only the Soviet Union's granary, but also its armoury and advanced base of the USSR's strategic forces. It was here that the Soviet military had deployed the bulk of its nuclear medium-range forces, had stationed large units of its nuclear-armed navy in the closed military zone of Sevastopol on Crimea, and had deployed combat-ready divisions targeted against the West.

Only a few people in the West were aware of the fact that Ukraine, withing the USSR, played a major role as a garrison and industrial backbone. It was only in April 1986 that the Western public became once again aware of Ukraine when in its north, near the town of Prypiat, block no. 4 of the Chornobyl nuclear power station sustained severe damage. This was the first nuclear accident classified as an MCA – a Maximum Credible Accident – on the seven-stage international scale. Today, this accident is considered a key cause for the following decline of the Soviet Union, as it made

¹ Gunnar Heinsohn, Lexikon der Völkermorde. Reinbek bei Hamburg: Rowohlt, 1998; Timothy D. Snyder, Bloodlands. Europa zwischen Hitler und Stalin, München: Beck, 2011.

² Gwendolyn Sasse, The Crimea Question. Identity, Transition, and Conflict, Cambridge, MA: Harvard University Press, 2007.

clear how ramshackle the country's infrastructure was, how carelessly the Soviet authorities handled such incidents, and how little the regime was able to cope with their consequences. Thus, the catastrophe of Chornobyl became a symbol of a system which entered into an accelerated process of decline.

After the abortive Moscow Putsch of August 1991, Ukraine, as the first of the big Soviet core states, declared herself independent on 24th August, thus separating herself from the socialist union following the example of the Baltic States, Armenia and Georgia. Mykola Riabchuk interprets this separation as a "double emancipation" — i.e. the emancipation of the civil society from the state and the emancipation of the nation from the empire."³

After the referendum on independence on 1^{st} December 1991, Leonid Kravchuk, former Secretary of the Central Committee, was elected, with an overwhelming majority, as the first president of the independent Ukraine. This election ensured the continuation of an elite which not only led to an "unfinished revolution" (Taras Kuzio), but also – as should become clear very soon – laid the foundation of a thoroughly corrupt political system. For post-communists and nationalists formed an unholy alliance: as the forces striving for independence finally wanted to realize the separation from Russia, they agreed on a cooperation with the nomenclature that – as yet – exercised power in the country with the help of state bodies and informal networks. The more so, because – after the ban of the Communist Party in 1991 – a power vacuum had developed which was quickly filled by personal affiliations and cliques.

In Riabchuk's opinion, this alliance helped the forces of a new beginning "to slow down the development of a genuine multi-party-system for many years." According to Riabchuk, "they are responsible for the fact that the oligarchic project, realized in Ukraine by the post-communist nomenclature, formally received the name and the tokens of a democratic, nationalistic project."

In contrast to the Baltic States where, after the collapse of the Soviet Union, the civil societies took over the control of the state apparatus transferring the authoritarian-centralistic system to a pluralistic, liberal-democratic system, Ukraine largely remained within her traditional power structures. Even though the old elites did not completely succeed in subjecting the forces of an emancipated civil society to their authoritarian claim to power, civil society, for its part, was unable to implement the Baltic option. What was left, was a "pluralism by default" (Lucan Way) and a hybrid democracy with increasingly authoritarian features, or, as the magazine East European Reporter put it once: "Authoritarianism with a human face."5

The Western perception of Ukraine during the transition from Leonid I. (Kravchuk) to Leonid II. (Kuchma) – provided any attention was paid at all to this country between East and West – was that of a benevolent authoritarianism. At any rate, the West was focused on the states of Central Europe which had

just liberated themselves from the clutches of the Soviet Union. In December 1997, the European Council in Luxembourg decided to begin admission talks with ten states from central and Eastern Europe including the three post-Soviet Baltic States.

Such a rapprochement was hardly on the agenda with regard to Ukraine or to Belarus: With regard to post-Soviet core-states with close historical, social, economic and cultural ties to Russia, an intrusion of Western institutions into Russia's Cordon Sanitaire was absolutely inconceivable. Let alone the fact that both Ukraine and Belarus co-founded the Commonwealth of Independent States (CIS) in December 1991 aiming to establish a common economic and security region in succession to the Soviet Union. In any case, the West was less interested in Ukraine's democratization or economic modernization, but more in her nuclear disarmament.

This eventually materialized with the adoption of the so-called Budapest Memorandum which was signed between Russia, the USA und the UK on 5th December 1994 in the Hungarian capital on the fringes of the Conference on Security and Cooperation in Europe (CSCE). Referring to the Helsinki Final Act of 1975, the delegates agreed in three separate statements to respect the sovereignty and existing borders of Kazakhstan, Belarus and Ukraine in return for their relinquishment of nuclear weapons. In terms of international law, the Budapest Memorandum is not binding to the same degree as a fully ratified treaty, but closer to a declaration of intent – a fact which was to assume far-reaching significance for Ukraine's sovereignty and integrity in the course of the annexation of Crimea and of the war in Eastern Ukraine.

Towards the mid-1990ies, after the signing of the Budapest Memorandum, Ukraine practically disappears for a decade from the public perception of the West. At most, Western headlines commemorated the nuclear disaster of Chornobyl (which had its 10th anniversary in April 1996) along with the question of reconstructing the protective concrete shell ("sarcophagus") around the damaged nuclear reactor. In any case, attention was focused on Russia's future which, during the 1990s, plunged into a severe economic and social crisis and, under Boris Yeltsin's weak and erratic leadership, found it difficult to maintain the unity of the Russian state (as evidenced by the first Chechen War).

This wallflower-existence of Ukraine only ended when, in autumn 2004, the presidential election campaign for Leonid Kuchma's succession began. This campaign was overshadowed by an attempt to poison the liberal presidential candidate Viktor Yushchenko — a crime that has never been solved. A plot taken from a Hollywood movie with apparently clear-cut, archetypical roles: power-hungry Russia as a cold-blooded hegemon, and the freedom-loving Ukraine as the victim. Overnight, the events in Kyiv filled the title-pages of the big daily papers and of the tabloids.

During the election campaign, Yushchenko not only stood for a consistent anti-corruption course, but also made no secret of his anti-Russian and pro-European attitude. Although Yushchenko, owing to the poison attack, had to stop his election campaign four weeks prior to the election, he managed to place himself, after the first ballot, in the runoff election against Viktor Yanukovych, the acting Prime Minister and Moscow's protégé.

³ Mykola Rjabtschuk, Die reale und die imaginierte Ukraine, Frankfurt am Main: Suhrkamp (edition suhrkamp 2418) 2005, p. 88.

⁴ Mykola Rjabtschuk, Die reale und die imaginierte Ukraine, Frankfurt am Main: Suhrkamp (edition suhrkamp 2418) 2005, pp. 93-94.

⁵ Mykola Riabchuk, "Authoritarianism with a Human Face," East European Reporter, Vol. 5 (November/December 1992), pp. 52-56.

According to official results, Yanukovych won the runoff election on 21st November 2004 by a tiny margin, but when allegations of electoral fraud became more and more substantiated and public protests escalated to the "Orange Revolution", the Ukrainian Supreme Court of Justice ordered a repetition of the second ballot. On 26th December 2004, this second ballot was won by Viktor Yushchenko who collected just under 52% of the votes.

With Viktor Yushchenko and the belligerent-charismatic Yulia Tymoshenko who became Ukrainian Prime Minister in January 2005, Ukraine finally seemed to open up and to begin anew – after a decade of growing authoritarianism. This hope, however, soon scattered, because Yushchenko and Tymoshenko quickly used up their political capital due to a never-ending battle for prestige. Already the parliamentary elections in 2006 ended in favour of Yanukovych's Party of Regions, and Yanukovych, surprisingly, became Prime Minister. One year later, however, after early parliamentary elections, he had to hand over his office to Yulia Tymoshenko again who carried out the official duties of the Ukrainian government head until early 2010 - now in clear distinction from president Yushchenko.

Retrospectively, it seems as if, in the years from 2004 to 2014, the Ukrainian political elite was almost exclusively occupied with internal battles for favourable positions. However, there was more at stake: within the country's political institutions there raged, for the first time, an open power struggle about Ukraine's alignment between the East and

the West. Whereas Viktor Yushchenko clearly pursued a Westerly course approving Ukraine's accession to the EU as well as to NATO, positioning himself expressly against Moscow (for instance, he did so during the Georgia crisis of 2008, a stance which - according to many observers - led to Moscow's "cold sanctions" such as the reduction of natural gas supplies), Prime Minister Viktor Yanukovych did not want to lead the country away from Moscow so completely: although he opted for a cautious approach to the European Union, he did not consider a NATO-membership which then seemed out of question for him.

Given the disappointing record of the reform forces, the presidential election in February 2010 resulted in a restoration of the traditional power structure: Viktor Yanukovych's victory against Yulia Tymoshenko in the runoff second round moved Ukraine, once again, towards the East. And the country became again more authoritarian: in order to divert the attention from his own corrupt dealings, Yanukovych first of all turned against his former political opponent and took legal action against Yulia Tymoshenko for suspicion of corruption. As neither the legal proceedings nor the conditions of imprisonment corresponded to human rights principles and those of a constitutional democracy, Brussels temporarily suspended the conclusion, with Kyiv, of an association agreement with the EU. At the same time, Yanukovych pursued an increasingly contradictory seesaw policy between Moscow and Brussels which dramatically reduced his scope of action, both at home and abroad.6

"The German perception of Ukraine is quite unstable – it has oscillated between enthusiasm (after the Maidan-revolution) and disillusionment (owing to political stagnation and reform deadlock)" (534)

⁶ See: Andrew Wilson, Ukraine Crisis: What it Means for the West. New Haven, CT: Yale University Press, 2015, pp. 73-76. See also the investigative online-platform: http://yanukovychleaks.org/en/

When Moscow used economic sanctions to put pressure on Kyiv because of its rapprochement with the EU, thereby trying to force Ukraine's accession to the Customs Union (that later became the Eurasian Economic Union), the Ukrainian government under Prime Minister Mykola Asarow suspended rather abruptly its preparation of the signing of the association agreement with the EU on 21st November 2013. This marked the beginning of mass protests on Kyiv's Maidan Nezalezhnosti (Independence Square). After the Euromaidan protests which lasted for weeks, special units of the Ukrainian Interior Ministry proceeded against the demonstrators in Kyiv with brute force in February 2014. More than 80 people fell victim to the barrage of gunfire by the Berkut-units.

Immediately afterwards, events followed in quick succession: while Viktor Yanukovych, after the Maidan massacre, fled to Moscow, Putin tried to recover as much as possible of Russian interests in Ukraine. After removing the legitimate Crimean government from office and following initial outbreaks of violence in the Crimean capital of Simferopol, Russian troops occupied Ukrainian military bases as well as important hubs of the infrastructure on the peninsula in a surprise attack. Hastily, Putin made Crimea's puppet regime organize a pseudo-referendum on 16th March 2014 to create the impression that the population of the Crimea voted for the annexation of the peninsula to the Russian Federation. Only two days after that "referendum," a treaty was signed in the Kremlin on Crimea's accession to the Russian Federation (this included also the city of Sevastopol). The treaty was ratified by the

Russian Federation Council on 21st March 2014. Shortly afterwards, this was followed by a covert intervention, with the help of Russia-directed militias, in the Donets Basin aiming to also extricate the country's eastern part from the Ukrainian state.

It became clear to all participants that this meant the end of the European security system as laid down in the OSCE's Paris Charter of 1990. However, it still remained unclear where this escalating violence would end. Not long before, European history had developed with such dynamics in October and November 1989 that, after months-long protests in East Germany, the Berlin Wall was brought down resulting in the collapse of the SED-regime.

Today, four years after the Euromaidan, Ukraine is a geopolitical no-man's-land between the East and the West. Moscow, admittedly, has not reached its military and political objectives in Eastern Ukraine, but it can be sure that the West will not support Kyiv militarily should the conflict in the Donbas escalate. Thus, a further escalation of this low-intensity conflict threatens to turn into a drawn-out proxy-war between Russia and the West.

At the same time, there is a growing fear both, in the country and in the international community, that the impetus for reforms will abate and the population's high expectations with regard to the country's structural changes will increasingly be disappointed.

Against this – rather sobering – background, 44 discussions took place with Ukraine-experts in Germany between September and November 2017. Their views on the East European country do not only reflect its decade-long struggle for reorientation, modernization and self-determination against the background of profound cultural and social tensions. The analyses and opinions of our interview partners also represent a snapshot

of Europe's and "the West's" current status quo. The question which direction Ukraine will take depends on both, an active civil society and an interested European public. Germany, as well as the entire European Union, will not remain unaffected by this trend-setting decision.

1. Images of Ukraine: Crimea, War, Crisis, Corruption

In Germany, the interest in Ukraine is Lextremely volatile, the picture of Ukraine is interspersed with stereotypes and general ascriptions. While the public awareness vacillates between indifference in times of apparent uneventfulness and dedicated solidarity in times of crisis, the stereotype picture of Ukraine is located along "four Cs": Crimea, Confrontation, Crisis, Corruption. The overall tenor is: "Germany perceives Ukraine primarily as a country of crisis and war. Other news hardly manages to reach the German mass media - except, perhaps, corruption and reform deadlock. But you do not learn anything about successful achievements and new opportunities for the young generation's creativity."

"The discussion in Germany is too much preoccupied with problems. If you turn the tables and focus on the enormous potential of Ukraine, which is predominantly pro-European, we then talk about a country on the move which could boost the EU considerably." (856)

In any case, "the knowledge in Germany about Ukraine is characterized by many misunderstandings," a young East Europe expert explains. "These range from the Russian claims to power regarding Crimea to sinister reports on fascist influences in the country."

"The majority of the German population continues to assume that Ukrainians live all over Ukraine – except in the East and on Crimea where Russians live. This is more or less the degree of awareness on the part of the broad majority." (879)

Such distorted pictures date back to the Russian media- and propaganda campaign in 2014-2015. Russia then successfully managed to spread disinformation and to exercise illegitimate influence, a Berlin media professional believes. Consequently, the majority of the German population continues to assume that "Ukrainians live all over Ukraine – except in the East and on Crimea where Russians live."

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In any case, it is the impression of our interview partners that the Germans display a high degree of ignorance: "Whenever Ukraine becomes the subject of conversation", says one of them, "I am often confronted with quite undifferentiated perceptions. Frequently, clichés are drawn, and quite often Ukraine is still seen as part of Russia or the former Soviet Union." Another complains: "The Germans know very little about Ukraine, her history and her problems. Nobody here is aware of the size of this country which once possessed many nuclear weapons. For Germans, Ukraine is quite far away", says one of the interviewees. "After all, many Germans take Tchaikovsky to be a Pole" - all in all eloquent examples of the wide-spread ignorance, according to several interview partners.

Primarily, Germans appear to approach Ukraine via Russia. "For the ordinary German, Ukraine is an unknown country which is frequently seen as part of the Soviet Union, and later of Russia. Ukrainian language and culture are considered local variants of Russian culture." Thus, the perception of Ukraine as a country independent from Russia is by no means a commonplace. "It takes quite some time for Germans to realize that Ukraine is not Russia." Admittedly, most Germans are aware that "within Ukraine, a kind of battle takes place between the East and the West." Nevertheless, some people in Germany would like to see a neutral Ukraine between Russia and the EU. "Quite often, there is a lack of understanding for Ukraine's desire to be independent and responsible for her own development, just like any other country."

Some interview partners reveal an insight into their own, step-by-step approach to Ukraine as an independent subject under international law – a fact which previously would have hardly been conceivable even for them: "When talking about Ukraine back at school,

"Germany perceives Ukraine primarily as a country of crisis and war. Other news hardly manages to reach the German mass media – except, perhaps, corruption and reform deadlock. But you do not learn anything about successful achievements and new opportunities for the young generation's creativity." (661)

I did learn something about agriculture and Europe's granary, but I did not perceive Ukraine as an autonomous country until I had started my professional life."

A middle-aged politician expresses her sentiments in a similar fashion: "Until the mid-1990s, I did not perceive Ukraine as a nation of her own. Those expressions of nationalism which I heard in Kyiv felt rather uncomfortable. However, this changed considerably; the 'Orange Revolution' and the events on the Maidan aroused my emotions very much." Also, there must have been differences in the perceptions of Ukraine between East Germans and West Germans. "What strikes me," a media professional from Berlin who is married to a Ukrainian said, "is the fact that frequently older people from the former GDR are fervent Putinists and sympathizers of Russia. They regard Ukraine as a radical right-wing, nationalistic country which would have never adopted a European perspective but for the Euromaidan." And yet another discussion partner shares with us her very different "experience of enlightenment:" "When I was in Lviv for the first time, I had the impression as if post-Soviet people were walking through Austria." It is always the look through one's own glasses or a distorted prism that constitutes people's view on Ukraine; you scarcely encounter unbiased, neutral observations.

In any case, what dominates the general perception is the stifling notion of a sobering, post-Soviet lack of perspective – due to the political and economic stagnation and the sluggish reform efforts (in the fields of decentralization, anti-corruption, the legal, police and health system etc.). Moreover, the opinion is voiced that "most of all, it is the corrupt and unreliable decision-makers who spoil the Ukrainian image abroad." This negative imagine reaches as far as the question whether the Germans would even be prepared to support Ukraine in her struggle for independence with military equipment if necessary: "If Ukraine was as transparent as Estonia, it would be much easier to argue in Germany in favour of supporting Ukraine with defensive weapons."

Ultimately, the Ukraine experts whom we interviewed expect more solidarity and attention for a country whose stability and

integrity is threatened: "The attitude [of the Germans] towards Ukraine is more sceptical and less benevolent. After all, you would really expect a different stance towards a country struggling for independence and democratic structures." This means that the expectations of those who have closely accompanied Ukraine's development would be that of showing "more solidarity." "What I first associate with Ukraine, is solidarity – a solidarity she deserves from us Europeans. For Ukraine is a fascinating country with a great potential in so many areas." Unfortunately, the Germans' "sympathy-resource" for Ukraine is quite limited; "we muster up more understanding for Russia and have too little experience with Ukrainian politicians." In any case, Brussels currently sees Ukraine as a financial and political burden, "whose EU-membership would be much too strenuous and complicated."

Euromaidan: Changing Perceptions

The Euromaidan has led to a changed and more differentiated perception of Ukraine in Germany – it was the association agreement with the EU, after all, which triggered the conflict, and Germany played a significant role in the settling of the conflict. "In Germany, the Euromaidan strongly influenced and even changed the perception of Ukraine," a young man describes his impressions. "In the meantime, people have started to distinguish between Ukraine as an autonomous country and Russia." And another one adds: "The relationship to Ukraine has changed in the aftermath of the Maidan - now it seems to be of interest what kind of country Ukraine really is. People have begun to perceive Ukraine as an independent unit."

"For me, the Euromaidan, along with the collapse of the Berlin Wall, was the greatest politicalhistorical event in my personal experience." (686)

However, the Kyiv events in the winter of 2013/2014 have not only changed the picture of Ukraine in Germany; they have also shaped the people themselves. This is what a woman explains: "The first political events that will be remembered by my children will not be the Federal Election in 2013, but the Euromaidan and Putin." And an interviewee from Munich adds almost euphorically: "For me, the Euromaidan, along with the collapse of the Berlin Wall, was the greatest political-historical event in my personal experience." Another man happened to be present on the Maidan during the protests; the impression left on him by what happened cannot only be read between the lines: "What has shaped me incredibly were the events of the 'Orange Revolution' and particularly my presence on the Maidan in January and February 2014. I stood amongst the barricades."

For a long time, these events moved Ukraine into the focus of media coverage. Moreover, "the widespread efforts to uphold the contacts through increased travel activities by foreign ministers, presidents, politicians and mayors have shifted Ukraine sustainably into people's

awareness." Altogether, "the media picture of Ukraine has clearly become more diverse and more informed. With regard to the general population, however, people have remained badly informed in the most obvious ways." And a interview partner from Berlin adds – quite disillusioned: "However, this observation probably holds true for most of the countries..."

And yet, although the Germans, in the opinion of many interviewees, are now better informed about Ukraine, draw a more differentiated picture and recognize the EU's and Germany's responsibility for Ukraine, this perspective could fade again soon. For the delays of the reforms in Ukraine have a disillusioning effect: "When, in September 2015, I went to Ukraine for the first time, I basically had a sympathetic attitude on account of the Maidan events. However, in the aftermath of my talks, I became disillusioned - because of the many difficulties to change the country." This is the more surprising as the ratified Association Agreement with the EU seems to be a chance to turn the Revolution of Dignity into a success and to modernize and transform Ukraine.

[&]quot;My friends used to have many stereotypes regarding Ukraine. This has changed after 2014." (499)

The result: The interest of the media – and thus the attention of the German public for Ukraine – diminishes continually. "Ukraine has ceased to play a significant role in the media." In the short term, Ukraine may still represent herself as a victim thus hoping for international support. This, however, may not last long enough: "What is needed is a positive image – and this can only be achieved by open communication."

"In Germany, Ukraine is often identified with war and crisis. Owing to the news, people ask how one can fly to Ukraine at all and if one has to wear bullet-proof vests during one's stay. Most people are not aware that the war only takes place in a small part of the country." (872)

Donbas-Ukrainians Deserve More Solidarity

Some of the talks focused on the situation of the people in Eastern Ukraine — i.e. that part of the country which has been governed by separatists since spring 2014 and whose population has been suffering from military conflicts until the present day.

Any view on this region is characterized by resignation, but also by a high degree of solidarity for the distressed population. According to a discussion partner from Berlin, it may be correct that the Donbas is ruled by "a criminal regime"; however, it seems important "not to criminalize" the entire population. Obviously, not everybody was aware "that in the East the same people would exist sharing the same interests and the same aspirations." Instead, "these people would be pushed over to the Russian side" suggesting that they were not genuine Ukrainians. And the same would hold true for the people on Crimea.

It is frequently heard that people in Eastern Ukraine "were afraid of Kyiv" fearing repressions if Ukraine should reunite at any time in the future. However, "Kyiv's aggressive policy is bound to result in an increasingly stronger rupture." What is needed to maintain the country's unity is the exact opposite: "The border territories in Eastern Ukraine must be promoted economically more than other regions. They should become shop windows towards Russia and the separatists."

An academic from Berlin shares the view that the conflict in the Donbas cannot be resolved militarily, but only if Ukraine offers the more attractive option; after all, Ukraine is facing a "competition of living standards" with Russia. This could "take a very long time."

In reality, however, Kyiv is not interested in the situation of the people in Eastern Ukraine — a fact which, sooner or later, will have consequences for the country's internal unity. "As long as Kyiv does not care for the people's quality of living in Eastern Ukraine, those people will remain indifferent to the question by which corrupt elite they are governed. Why should the East of the country be motivated to follow Kyiv's ambitions with regard to a Western alignment if this does not change their living prospects at all?"

A similar experience was made by an academic from Hamburg when he travelled to Eastern Ukraine: "I talked to the people of Kramatorsk and Sloviansk", he said. "The overall tenor was: 'It is all the same to us if we are Russians or Ukrainians. We only want to live in peace.' After all, they only wanted to live a normal life."

The fact that this region is about to turn its back to Kyiv, can also be explained by Kyiv's economic policy during the last decades: "The Donbas has always been more exploited than promoted," says an observer from Berlin.

In contrast, another observer criticizes the continuing focus on the situation in Eastern Ukraine talking of a "Donbasization" with regard to the debate on Ukraine's future. Clearly: The Minsk Agreements are certainly important, but "the reforms are even more important for the country's future. Both developments must run in parallel." The Kyiv government should no longer use the war in the Donbas as an excuse for delayed reforms which are urgently needed.

From the interview partners' point of view, all this illustrates the fact that the country lacks an active internal debate on the future of the Donbas within a unified Ukraine: "I found it totally disturbing that most of the intellectuals in Western Ukraine did not realize that some kind of communication had to be attempted with the population of Eastern Ukraine."

Instead, there has been — ever since the Orange Revolution of 2004 — a debate on a possible separation of Eastern Ukraine, especially in the West of the country: "Within the intelligentsia, there are discourses which amount to a renunciation of the Donbas. However, such an option appears totally inconceivable on the grounds of solidarity and also in view of the death toll. This would be perceived by the population as betraying one's own people." And yet, these perceptions describe underlying phenomena: for quite some time, there has been an (unofficial) discussion on the question whether

a division of the country into a (Russophile) eastern part and a (Europhile) western part would not be the best solution.

For, after all, the country is drifting apart more clearly than at any other time in recent history. The country appears to be "internally divided into one part which has been drawn into the war, and another part which has been spared from this fate." That part which lives in peace does not sufficiently face up to the war, according to a politician from Berlin. "Whoever does not know the war, does not understand the current situation the country finds itself in." Given such a situation, the development of a national identity seems almost impossible. When Petro Poroshenko became president in 2014, there was still talk about a unified Ukraine, says a young expert on Eastern Europe from Munich. However, the division of the country has advanced rapidly ever since. His assumption: "The mobilizing force of the war does not seem to be strong enough to overcome the elements of separation."

Other observers, such as an academic from Eastern Germany, believe that the war has accelerated further the country's separation: "In the 1990s, Ukraine was a country more unified."

Such statements reveal a profound insecurity with regard to the prospects of a unified Ukraine — a kind of insecurity which expresses itself as sheer cynicism with some commentators: Kyiv should "be pleased," says a journalist from Berlin, "that the country's future will no longer be determined by the pro-Russian regions."

Only a few observers believe that a division of the country could also bring about some advantages — if at all, it would only benefit the Western part of Ukraine.

There is quite a bit of hope that the night-mare in Eastern Ukraine could one day end peacefully — even at the price of the loss of Crimea: "In ten years from now, the scenario will be that Russia is no longer involved in Eastern Ukraine and Crimea is no longer autonomous, but an independent state," says a journalist from Berlin.

The Role of German Media: More Quality, More Topics, Please!

In the opinion of several interviewees, the German media play a decisive role with regard to generating images of Ukraine in the German public. Knowing quite well that the media is driven by events and that the journalistic credo "Bad news is good news" applies even today, many interview partners address the role of the media as social opinion makers.

A media professional from Berlin pointedly articulates his perceptions: "The year 2015 was an open window providing an opportunity for more attention from Germany." This window has already closed again. Such a development, however, should not make us wish that something bad must happen in Ukraine to generate more attention in Germany." And another commentator says: "It is only in times of crisis that Germany receives any news about Ukraine."

During the Maidan, German media outlets had no correspondents of their own in Kyiv; instead, Ukraine was mostly covered by correspondents who had their offices in Warsaw and Moscow. Initially, this shaped the picture which was drawn of the conflict. Even today, four years after the events on the Maidan, only two correspondents work permanently in Ukraine. "Unfortunately, they find it difficult to place any articles in the print media, as there is no interest in this country." As the bulk of the news coverage continues to be masterminded from Warsaw and Moscow, the circle closes: in the course of daily reporting, Ukraine is bound "to be at a losing end."

Whereas the Maidan, the annexation of Crimea and the subsequent war in Eastern Ukraine represented the highlights of media coverage in Germany, this wave is flattening out more and more. According to a widespread perception amongst the interviewees, today nobody in Germany shows any interest in the Ukrainians' economic and social situation.

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"There are only three Ukrainian topics which arouse any attention in Germany: Chernobyl, the 1941 mass-killing of Kyiv Jews in Babyn Jar, and the war in Eastern Ukraine. Other topics do not meet any interest or they are difficult to communicate." (705)

There are, after all, "only three Ukrainian topics which arouse any attention in Germany: Chornobyl, the 1941 mass-killing of Kyiv Jews in Babyn Yar, and the war in Eastern Ukraine. Other topics do not meet any interest or they are difficult to communicate." After the conclusion of the Minsk Agreements, which at least contained the conflict initially, the interest has abated once again.

One interview partner goes as far as to allege that the Germans ultimately show an attitude of indifference towards the fate of the Ukrainians: "If, in the winter of 2014, the Berkut ["golden eagle," special police] units had shot dead as many as 5000 people on the Maidan, the West would have scarcely reacted differently; ultimately, even such a massacre would not have aroused much interest." The following assessment, even though less cynical, points into a similar direction: "For the last 18 months, Ukraine has largely disappeared from the media. The news does not even cover the Ukrainian people's disillusionment about the delayed reform process."

However, when the German media do cover news from Ukraine at all, the quality of the coverage has become considerably higher in the meantime. Consequently, there is hardly any news today which is based on unverified propaganda, as was the case in the years 2014 and 2015.

Meanwhile, the bigger media companies have employed experts on Russia to verify the facts, and professional expertise with regard to Eastern Europe is promoted on a wider scale. Today, the coverage in Germany on Ukraine appears to be "broad and well-balanced", says a young academic from Frankfurt/Oder. According to him, there is even enough room for the Russian perspective – reaching as far as the so-called "'sympathizers of Russia' such as Ms. Krone-Schmalz."

In any case, the influence of the Kremlin-controlled media, such as Sputnik or Russia Today, seems grossly overestimated.

However, it is still regarded as a problem that the coverage with regard to Ukraine continues to be masterminded by correspondents who have their offices in Moscow or Warsaw. "You may as well stay in Berlin", says a discussion partner pointedly. Thus, the German media draw a reduced picture of Ukraine which mostly appears to be crisis-driven: "Who, for instance, reports any stories on the successful migration of internal fugitives from Eastern Ukraine? Or about Ukrainian labour-migration to Poland?" - asks an interview partner rhetorically who works in the media industry himself. "German correspondents in Moscow or Warsaw simply lack the focus on Ukraine." Therefore, "Ukraine will have to ponder on the question how to reach the media in Germany more effectively."

[&]quot;After all, their appeal and their effect are rather limited; this fades out quickly again," a young media professional from Berlin believes. Such media tend to be mere "platforms for world conspirators."

[&]quot;If, in the winter of 2014, the Berkut units had shot dead as many as 5000 people on the Maidan, the West would have scarcely reacted differently; ultimately, even such a massacre would not have aroused much interest." (707)

2. Identities and Cultural Diversity

Practically, all interviews touched upon three issues which, better than any others, can describe the country and its people: Ukraine's cultural diversity, her beautiful landscape and the many-faceted identity of her people. In the opinion of the interviewees, these features represent the greatest capital for shaping the country's future, though they also represent a historical burden.

However, one should not overestimate this diversity – similar to the often schematic assignment patterns of "East or West," "EU or Russia." The decisive question is whether the Ukrainian society will succeed in transforming the regional and cultural diversity and the different paths of history into a joint effort to shape the future with the help of a vibrant civil society and a dynamic elite. So far, Ukraine tends to appear as "a frustrated country," which, again and again, becomes entangled in endless repetitions of protests, renewal and failure – without reaping the fruit of its labour.

[&]quot;For me, Ukraine is a Europe en miniature'. She could well be conceived as a model country for Europe – given the diversity of languages, the different historical development of the individual regions, and the pluralistic character of the country. If the chosen path is successful, Ukraine could well become a model country within Europe." (322)

Given the general diversity and, in particular, the diversity of languages, the rich cultural heritage, the manifold historical currents and the pluralistic character, Ukraine could well be conceived as a portrayal of Europe. The country resembles a "Europe en miniature", in that it incorporates all that signifies Europe. "If the chosen path is successful, Ukraine could well become a model country within Europe" – at least this is the hope of some interviewees.

Other observers, however, choose to align Ukraine into her Central and East European context perceiving her in the tradition of the Polish-Lithuanian Kingdom. Others, again, consider Ukraine as deeply shaped by the Cossack Hetmanate which, during the 17th century, revolted against the Polish-Lithuanian rule and have, ever since, managed to defend their settlement areas – located in today's Southern Ukraine – against the onslaught of invaders.

Bilingualism

Looking at present-day Ukraine, it is the people's bilingualism that strikes you first of all. Most Ukrainians, in their daily lives, speak both Ukrainian and Russian – with different intensity, depending on the region and the personal origin. Moreover, many people in Ukraine have a command of a foreign language – mostly English or German.

Even considering that bilingualism has always belonged to Ukraine, one can still identify a change over the past years: back in the 1990s, one could hardly hear Ukrainian spoken on the streets; many people simply perceived it "as a Russian dialect:" "If one used to walk

through Kyiv, one only heard Russian spoken; this has changed considerably. Nowadays, one hears quite a bit of Ukrainian."

In the wake of the Orange Revolution in 2014, this pattern has changed altogether. It was particularly in the West that a "Back-to-Europe" mentality asserted itself when people began to remember their own cultural identity.

Once again, the events in winter 2013/2014 on the Kyiv Maidan as well as the war in the country's east have provided the Ukrainian language with a new function: It has become an expression of collective identity. The result: Ukrainian is increasingly spoken in public life without causing any conflict. Bilingualism has become normality.

Some interviewees, however, adopt a critical position with regard to the Ukrainian government's efforts to eliminate the Russian language from schools, the arts as well as cultural and daily life. "I know many Ukrainians who like speaking Russian and who have grown up with Pushkin. It is absolutely legitimate to be different. The people who speak Russian in

this country do not claim to be Russians, but Russian-speaking Ukrainians."

A long-standing expert on the country has a firm opinion about this matter - it reads like a warning. "The Ukrainization of the country will founder. Internationally, this exaggerated strategy of nationalization is being observed with a great deal of scepticism. By eliminating everything Russian, Ukraine is likely to create problems for herself. One should come to terms with each other, because one cannot simply forbid cultures and identities which have been growing over centuries." Bilingualism, however, is widely regarded as an asset. There is a general consensus amongst the interviewees that the country is heterogeneous and bilingual - "and this will not change in the future." Not even decrees will be able to alter this fact.

Although it is understandable to strengthen the country's national identity in times of war, the ensuing picture of an increasingly nationalistic society remains worrisome. Even if the salience of Ukrainian nationalism has been overestimated in Europe, it is bound to

[&]quot;Today, the Ukrainian language is more popular than in the early 1990s. Meanwhile, bilingualism is taken for granted in society. There are neither conflicts nor a division of society with regard to languages." (2)

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One should come to terms with each other, because

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which have been growing over centuries." (645)

play into the hands of the Kremlin: "Forbidding the Russian language and culture is neither democratic nor pluralistic. The anti-Russian attitude is tantamount to a payment into the Russian account, as it destabilizes any efforts to democratize Ukraine."

Moreover, the policy of Ukrainization is likely to have effects on Ukrainian-European-German cooperation. A cultural expert from Germany explains: "Even we are not sure if we should open a local exhibition in Russian or Ukrainian? And many Ukrainians are worried about losing their jobs or their chance for promotion, because their Ukrainian is not good enough."

Apart from the economic disadvantages for the country: "The fact that Russians are not allowed any more to enter Ukraine, has a massive effect on tourism. In Kharkiv, the airport is at a standstill, hotels and restaurants are empty."

According to some experts, it would be a good idea to keep open the communication channels with Russia. Others, however, regard this as a gateway for the Kremlin's propaganda in times when Moscow has an obvious interest in the country's division.

In any case, the overall consensus is reflected by the following statement by an interview partner from Berlin who sums up the discussion about bilingualism or Ukrainization: "Ukraine can only succeed if she perceives her bilingualism actively as a creative potential avoiding to turn it into an ideological issue. At the end of this war, Ukraine would wish to have good economic, political and social ties with Russia." (178)

Cultural landscapes

In the course of our inteviews, several discussion partners addressed Ukraine's cultural and regional diversity; the country had generated a cultural landscape influenced in many ways by neighbouring people via common historical experience. "There are places in Ukraine with an almost mythical aura, such as the St. Andrew's Descent, the Lavra Monastery, the Kyiv chestnut blossom season, the Potemkin Stairs in Odesa. If one wrote a new travel guide describing these places – this would be a fascinating story for many people."

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Irrespective of this beauty and the fascinating landscape, a grey veil of morbidity is hanging over the country: "Ukraine is a fine piece of Europe boasting many beautiful places and cities which, however, tend to be associated with the negative stereotypes of Eastern Europe - idle, depressive, backward." Another interview partner sums up this phenomenon in almost the same words: "In the regions, there are beautiful landscapes, pretty villages – but they are frequently dull, with a broken infrastructure, and with forsaken and depressive people." People's motivation to change this situation and to tackle the problems often comes to naught because of a strong feeling of distrust in society. At the end of the day, everyone only looks after heror himself. It is only the close family structure that continues to work; it is still regarded as the most important social tie in Ukraine.

¹ Ukr.: Andriivsky uzviz, frequently called the Montmartre of Kyiv, connects the upper town with the former business district Podil

"Ukraine can only succeed if she perceives her bilingualism actively as a creative potential avoiding to turn it into an ideological issue. At the end of this war, Ukraine would wish to have good economic, political and social ties with Russia." (178)

The Classic Tradition and Cultural Life Today

Whenever famous Ukrainians are listed, it is frequently the Klychko (German: Klitschko) brothers who are mentioned first; followed by the names of artists, writers, musicians and other cultural figures. Such a list does not include any politicians or heads of state. "In Germany, Ukraine is perceived via the Klychko brothers, but increasingly also via the Shakhtar Donetsk [soccer team], too.2 I believe this comes first to people's minds in Germany with regard to Ukraine." (874)

The conscious perception of Ukraine by many Germans possibly began with the country's successful performance at the Eurovision Song Contests and also when Ukraine hosted the European Football Championships in 2012 – "these competitions have lifted Ukraine into the Germans' mental map." (570)

Irrespective of the simplistic knowledge about the country's culture and identity, Ukraine,

according to several interviewees, possesses a visible soft-power-potential – i.e. the ability to position herself (and arouse interest) by means of cultural capital. Here, cultural professionals play an essential role. "For me, Ukraine is a part of Europe – and this closeness must be shown. It is important for Ukrainian writers and musicians to make clear what Ukraine thinks - thereby using the cultural prism. For the country's proper positioning within Europe is hampered by war and crisis."

Culturally, Ukraine is perceived quite differently in Germany: either through representatives of classical literature (Mikhail Bulgakov, Nikolai Gogol, Taras Shevchenko) - mostly, however, in the context of Russian high culture -, or through the critical culture of the present (which has been prospering since the Euromaidan) with representatives like the young writer Serhii Zhadan (Depeche Mode, Big Mäc), the author Sonya Koshkina (Maidan, together with Max Levin), through such unusual performance artists like the Roofer "Mustang Wanted" or the Rock Band "Okean Elzy" (Elsa's Ocean) founded in 1994.

All of them are perceived as ambassadors of an alert civil society which is shaping the present unlike any other society in Eastern or Central Europe. "For Germany, Serhii Zhadan represents the voice from Kharkiv; and many will follow him." (772)

Although many Ukrainian artists have reached cult status "amongst the hipsters of German cities and although even the sub-cultural groups have discovered the creative aura of Ukrainian culture," it is difficult at present to win over a larger audience in Germany. What hampers the country's successful positioning, is primarily its bad image as an El Dorado for kleptocrats and oligarchs: "The country's image is dominated by deeply rooted corruption, nepotism and oligarchical rule. Ukraine has two faces: cosmopolitan and post-Soviet."

What strikes the interviewees is the motivation of many Ukrainian artists to commit themselves to a national project without being nationalists. In a country which is considerably divided, artists make an important contribution in the search for statehood and identity.

2 Shakhtar Donetsk is a Ukrainian football club from the East Ukrainian city of Donetsk which plays in the first division

[&]quot;What constitutes the Ukrainian identity? One speaks two languages, there are writers such as Bulgakov or Gogol who were born in Ukraine but are considered Russian writers." (40)

To reach this aim, contributions are also made by journalists – such as those from the station "1+1" – who provide sophisticated reports about the country, enriched by regional items, news and entertainment.

Major concern has been caused by an increase of repression and violence against socially critical artists: in the absence of an official censorship, attacks on artists have become more frequent. This goes even so far that the destruction of works of art has been left without any interest by state authorities to prosecute the perpetrators. "Ukraine must be strong enough to endure such criticism; and cultural professionals must be protected," says a young academic.

Religion and Religiosity

Ukraine's diversity is not only reflected in her (daily) culture, but also in her religiosity and in the diversity of her confessions and churches. Although the majority of the believers still belong to the Christian-Orthodox Moscow Patriarchate, there has been a shift towards the Kyiv Patriarchate. During the Euromaidan, many West Ukrainian churches withdrew from the influence of the Moscow Patriarchate, because they perceived it as "Moscow's fifth column" (chiefly because of the blessing of the separatists' weapons in the Donbass). Apart from the Patriarchates, there is a comprehensive and active Roman-Catholic congregation (primarily in the West) and an Islamic parish in the South (Crimean Tatars).

It is important to understand that there is no state church in Ukraine; religiosity is predominantly a private affair. Nevertheless, religion plays a greater social role in Ukraine

It is for this very reason that the churches could fulfil an important function, as the religious diversity and the mutual tolerance among the churches is considered one of the country's strengths. Churches "are important for the formation of identity. Ukraine has always managed to cope with religious differences." And, what is more: "We should seek discourse with the churches" without instrumentalizing them for political purposes or playing them off against each other. For the churches represent "important discussion partners in the social negotiation of interests."

Even though "Ukrainians are more traditional and not as secular as Germans", there is a trend towards secularization within Ukrainian society. Our discussion partners have observed

a decline of religiosity, particularly among the young generation – and they give a reason for this development: "Young people in Ukraine show little enthusiasm and affection for religion, as they do not regard it as particularly helpful in critical situations." Another explanation of the growing secularization of Ukrainian society is its increasing individualization.

Open-Mindedness and Individuality

Many interviewees emphasize the cordiality and openness of Ukrainian men and women. "Ukrainians are more cordial than Germans, more hospitable, more open." In Germany, "egoism and individualism" are more pronounced – and "that's not nice".

According to the interview partners, Ukraine is characterized by a stronger separation of public and private life, in comparison to Germany. In Ukraine, the family still takes top priority. But as soon as one is invited to a Ukrainian's home, one becomes acquainted with people's cordiality, helpfulness and politeness.

than in, say, Russia – but it is neither instrumentalized politically nor does it show any political bias. "In Ukraine, religion exercises a much smaller political influence than in Orthodox neighbouring countries."

[&]quot;The country's image is dominated by deeplyrooted corruption, nepotism and oligarchical rule. Ukraine has two faces: cosmopolitan and post-Soviet." (570)

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"Ukrainians frequently live in blocks of flats or apartments. In most cases, both the facades and the staircases are outrightly terrible, but the flats or apartments are simply great. In principle, people only look after their own property – this is a kind of Ukrainian individualism." (380)

At any rate, "people in Ukraine are very open-minded, interested and ready to communicate" – particularly "in comparison with other post-Soviet countries." A simple example may illustrate this attitude – eye-contact. "When you walk along the streets looking at people, they look back", a journalist from Berlin reports. "When you smile at them, they smile back at you. In Moscow, in contrast, people are reserved."

Unfortunately, this open-mindedness tends to be lost more and more. "People want to convey the impression of being efficient, European or American. There is no time left for friendliness any longer." Moreover, people in Ukraine lack trust. "There is a latent feeling of distrust in every personal contact." This is

not so much directed against the individual vis-à-vis person, but it comes "primarily from the Ukrainians' experience of being cheated again and again. Against this background, their caution is quite understandable."

Broadly speaking, there is a clear trend towards individualization. At any rate, Ukrainians are more individualistic than Russians – involving positive and negative implications: positively, "there is a tendency to focus on one's own development and career." At the same time, however, there is a fear of an emerging social cold-heartedness and increasing "elbow-mentality" – "exactly what happens among the Ukrainian oligarchs." After all, this seems to be the inevitable price of social development...

3. The Reform Agenda and Social Change

Part I: Determinants of Social Change

Although the intensity of German news coverage about Ukraine continues to decline, the country – four years after the Euromaidan – is primarily perceived in terms of its reform efforts. Here, the perceptions diverge considerably: they range from a favourable description of successful achievements, e.g. the police reform, to bitter disappointment – such as still widespread corruption which reaches as far as the highest public offices.

The interviewees extensively dealt with the prerequisites of successful reform efforts. They emphasize the relevant design and planning potential for Ukrainian society – provided that correct political decisions would be made and the problem of corruption could be tackled successfully. Therefore, the reforms must also focus on generating legal security, good governance and the fight against corruption.

According to many interview partners, the European vision continues to have an unabated appeal on the Ukrainian population. Even if an accession to the EU is still a matter of the remote future (with the EU presenting it-

self in a rather desolate condition these days), the population's wish for stability and prosperity is primarily associated with Europe. "After all, this transformative appeal is confirmed by the progress of the Baltic States and Poland", one of the interviewees justifies this hopeful attitude. Thus, the prospect of accession to the EU represents an essential drive of the Ukrainian reform agenda.

Successful Reforms and Reform Deadlock

Depending on the actual perspective, discussions are characterized either by pointing out successful achievements with regard to reform efforts – or by referring to the slowness of the process. Depending on the point of view, the glass is either half-empty or half-full.

The critics among the interviewees only see gradual change in Ukraine. Many areas lack necessary reforms: "There is a lack of laws regulating the work of the parliament and the administration, a modern police force and a competitive education system", says an academic from Hamburg.

"We do not want democracy. We do not have any economic competence. So, what else can we do?

– Patriotism. This is the logic of the Ukrainian leadership." (274)

A representative of the media is also sceptical with regard to the further development of Ukraine. "In my view," she says, "the turning point in this process was the ousting of the 'foreigners' from the government." And she adds: "Possibly, the forces of persistence (or the forces of inertia) in Ukraine are much stronger, after all."

A young economic representative from Berlin remarks that she perceives the reform process as "asynchronous and unbalanced." On the one hand, there are the reformers who are beginning to generate changes; "but on the other hand, there does not seem to be much progress – particularly in the sphere of the oligarchs." Altogether, there was a "lack of momentum" to create a better society. However, the following verdict by a young academic is seldom heard. In his opinion, "Ukraine is currently moving into a wrong direction in almost every area: there is not only a lack of democracy, but also of economic growth."

The more benevolent observers point out that the reform agenda of the Ukrainian

government appears much too ambitious, as it makes promises of a magnitude which cannot possibly be met even under the most favourable circumstances. It is not only a question of random adjustments here and a mini-reform there; what needs to be happening in Ukraine is a complete transformation of the constitutional order, a re-definition of the role of the state with regard to its citizens, and a political-cultural change. This begins with a territorial re-structuring, followed by the modernization of large sectors of public life – such as the police, the legal system, the health sector, and the extension of the infrastructure – and it does not stop at securing the role of the media and civil society as guarantors of an open and pluralistic community.

Many observers emphasize the speed of the recent achievements, thus expressing a high appreciation for what has been accomplished during the past years: "In the country's reform process, so many things have happened so fast," an analyst acknowledges the speed of the reforms. "I believe," he continues, "that

there is hardly any other country in the world which, in such a short period of time, has tackled so much under so difficult conditions. This achievement has not been sufficiently acknowledged by the West so far." After all, one must understand that the transformation process is a long-term, drawn-out procedure; this is by no means a specifically Ukrainian phenomenon. Each individual progress already accomplished must be considered a great success, e.g. the stabilization of the currency and banking system, or the reform of the tax system. Although, in 2015, one had to put up with a massive currency depreciation of 50%, a hyper-inflation could eventually be avoided. Also, the economic decline has been stopped – despite the war in Eastern Ukraine, a large number of internal migrants and the fact that Ukraine, practically overnight, had to compensate for the absence of imports from Russia (including the energy sector). All this requires time and patience.

"The situation in Ukraine has improved last year: the currency has been stabilized, the labour market has eased, and the internal migrants have been integrated into the daily working routine." Moreover, access to the capital market has made the Ukrainian government more independent again from the EU and the IMF, as funds from the capital market are free of any conditions — a fact, however, that may well have negative effects on the dynamics of the reform process.

Other observers emphasize the successes with regard to the country's decentralization. For any progress in the decentralization of governmental and administrative work strengthens the country by generating democratically legitimated authorities in the regions who would

"With regard to Ukraine, I tend to think of reform schemes. The country finds itself entangled in almost unresolvable scenarios: a war in the East—first, the war must come to an end—so there is no incentive for sustainable reforms. Plus the fact that the politics of the day are determined by the oligarchs. Unfortunately, the influence of the oligarchs has not changed significantly." (740)

¹ This refers to the re-immigrating politicians of the post-Yanukovych era who were educated abroad

In contrast, a political analyst, also from Berlin, appears to be more sceptical: for him, the decentralization reform is "the right instrument at the wrong time." A weak state will be undermined further by strengthening regional centres of power. First of all, he explains, central reforms must achieve a strengthening of the state before any regional competences are extended.

However, another discussion partner disagrees, because he is convinced that "the decentralization reform represents the very prerequisite for a long-term success of the attempted innovations in the country." Decentralization will make people locally aware of their own responsibility to cope with deficiencies and to generate changes.

Some interviewees have an outrightly positive perception of the newly established Citizens Advice Bureaus. One of the discussion partners stated that he had become acquainted with the local administrative service-centre in Kharkiv where around 250 employees try to provide a good service to the citizens of their city: fast, efficient, without any corruption or an excessive bureaucracy. As far as public procurement is concerned, the introduction of an electronic tender system (called Prozorro which means "Transparent") and the appointment of ombudsmen have achieved a degree of transparency with regard to the allocation of public funds that would have been inconceivable only a few years ago. A young academic from Berlin adds: "Each reformer in Ukraine, who is standing at the forefront, deserves my

"Each reformer in Ukraine, who is standing at the forefront, deserves my full admiration." (290)

[&]quot;For all the reforms, do not forget the Ukrainian people. Long-term changes will not be generated by favorable economic data alone." (683) ",

"We should strike an honest balance of the reform progress and begin to focus on exchanging views with local people." (614)

full admiration." However, what must now be tackled with particular attention is the reform of the electoral law as well as the fight against corruption.

Hangover Symptoms and Growing Pessimism in Reform Debates

Other observers report a growing disillusionment within the Ukrainian population; many regard the reform process as being not fast enough. Changes are implemented too slowly; the majority of the population lacks an understanding of the rational and practical benefit of the innovations. Whatever, in Germany and in the EU, is considered a progress in Ukraine's reform efforts, does not reach the country's population. For, ultimately, "the population is interested in a palpable quality of living and not in any promises for the future," a young academic from Berlin warns.

"We should strike an honest balance of the reform progress and begin to focus on exchanging views with local people." The police-reform, however, is explicitly mentioned as an exception. Apart from that, "the reality is characterized by a dwindling standard of living and high inflation," a media professional from Berlin adds.

On the other hand, the expectations cherished by the Maidan-movement are regarded as much too high. "Reforms need time", a representative of German civil society brings to mind. "In the wake of the Maidan, extremely high expectations have been raised – both with the people of Ukraine and with people in Germany. The expectations were so high that they were bound to be disappointed."

A political adviser from Berlin adds: "The whole reform debate is tiring und causes headaches. For it raises expectations which cannot be fulfilled. The fact that the development of institutions needs years and decades is completely overlooked."

In view of the country's difficult situation, "the whole debate is geared to crisis management and delivering short-term results." There is no vision which goes beyond the abstract target of an accession to the EU. There is no political determination or political courage to enforce

changes even against opposition. However, "the politicians must be strong enough to overcome the painful implications of reforms before they can generate visible and positive effects."

Others, however, believe that the Ukrainians "slept away" the reforms. They had allowed the establishment of an oligarchic system and a degree of corruption which even exceeds the conditions in Russia. At least, "unlike Russia, there have been social protests in Ukraine against this political state of affairs."

All this shows that Ukraine has continued "to be characterized by a weak state, but by strong oligarchs." "Politics and economics are dominated by oligarchs. They undermine the state and make sure that it will remain weak in the future."

Power and the Influence of the Oligarchs

Although, since the Euromaidan, the influence of the oligarchs has clearly diminished, they have continued to exercise control over

[&]quot;In the wake of the Maidan, extremely high expectations have been raised – both with the people of Ukraine and with people in Germany. The expectations were so high that they were bound to be disappointed." (979)

"As far as I am concerned, the reform debate is lacking a vision. How can Ukraine become attractive to her population? The whole debate is geared to crisis management and delivering short-term results. Thus, expectations are raised which cannot be fulfilled; and this leads to frustrations on all sides." (941)

practically every social sector: the economy, the political institutions as well as the media. The fact that even President Petro Poroshenko supports the Ukrainian oligarchy hampers the development of democracy and of small and middle-sized enterprises. This means that the new forces "are still far from asserting themselves," as the traditional forces of persistence (or the forces of inertia) have been too strong until the present day. "I tend to note a growing pessimism, particularly among the intellectuals and the Maidan-activists; they seem to think that they will not be able to massacre the hydra of the oligarchs."

In the opinion of many observers, Poroshenko himself has meanwhile become "a big disappointment." Initially, he was only supposed to moderate the transition. Now, however, he seems to be in love with the plenitude of power just like his predecessors. Even if Poroshenko has been perceived differently in Germany so far – e.g. after his appearance at the Munich Security Conference in 2015 – he "soon filled his pockets just as Viktor Yanukovych had done previously. Admittedly without

[&]quot;This country makes me tired. I have a feeling that, after gaining visa exemption, the government has stopped doing anything." (471)

"As long as Ukraine continues to be a rentierstate dominated by oligarchs, the political system of Ukraine will not change. It is about time to negotiate a deal with the oligarchs: exile abroad and impunity in return for relinquishing power and breaking up the power cartels." (547)

any repressions, though." Poroshenko does not take any action against corruption – only when it concerns his opponents. As a matter of fact, Petro Poroshenko still belongs to "the old elite and to the circle of oligarchs."

Consequently, "the influence of the oligarchs is still too big. The country will only be ready for reforms if the old elites have been replaced." "Although it will not be easy to oust the oligarchs from the political system, such a step would be absolutely necessary", says a specialist for Eastern Europe from Hamburg.

This view is shared by a young academic from Berlin: "My current perception of the country? Admittedly, there is some progress with regard to reforms, but the old political-economic networks have managed to consolidate themselves again." And yet: the oligarchs' scope of action has clearly diminished. "Now, they must consider the political demands that come from the Ukrainian population and

from the EU", as well as those of the Venice Commission.²

In contrast to such black-and white-painting, other discussion partners view the situation in subtle shades of grey. "Ukraine, admittedly, is still a state strongly dominated by oligarchs;" gradually, however, they will have to observe the newly developed rules and regulations. With a touch of irony, another interviewee replies: "I do not share the assumption that the oligarchs will resume power in Ukraine again. In fact, they have not given it up yet. However, they are losing power increasingly and this has become quite visible. At any rate, it will be a long process which can be realized by a combination of international and civil society pressure."

One of the discussion partners even makes a proposal as to how the power of the oligarchs could be broken: "As long as Ukraine continues to be a rentier-state dominated by

oligarchs, the political system of Ukraine will not change. It is about time to negotiate a deal with the oligarchs: exile abroad and impunity in return for relinquishing power and breaking up the power cartels."

Oligarchy and the Freedom of the Press

According to some interviewees, an example of the continuing, if diminishing, influence of the oligarchs is the media landscape which finds itself in a state of transition. On the one hand, there is freedom of the press and media pluralism and freedom of speech – marking an essential difference to other countries in the post-Soviet region. On the other hand, the media still continue to be controlled by oligarchs, an observer from Berlin, who works in the same line of business, knows. "The oligarchs possess their own megaphone. This represents a big disadvantage for the forming of public opinion and the pluralism of opinions."

What is lacking is a "respectful debate." The media, controlled by oligarchs, tend to focus on scandals rather than on substance. The journalistic quality is regarded as "a catastrophe." Journalists, employed by the oligarchs-controlled media, invariably write what the managing editor expects them to write; the managing editor creates a paper or a programme in line with the owner's expectations — "journalism on demand."

At the same time, there is a growing number of options under public law as well of as citizens' media. Several independent journalists are working "ambitiously on a vision of independent media." Many places witness the development of internet-based media options

which form a challenge to the oligarchs' dominant position in the media sector. Sometimes, this may lead to "struggles for power, influence and distribution" between the capital and the periphery.

So far, it is still safe to work as an independent investigative journalist. The media in Ukraine are free – "especially in comparison with those in Russia. But the scope of freedom is narrowing and threats are on the rise." Again and again, there are attempts to suppress the freedom of opinion and criticism. Journalists, for example, would be vilified as unpatriotic when they report critically on the war in the Donbass. This damages democratic development, as journalists are curbed in their most important task – to strengthen civil society.

Ukraine, after all, possesses "a great potential of professional, investigative, talented journalists and media professionals," a journalist from Berlin knows. They work under difficult, often life-threatening conditions, whereas independent journalism needs "legal protection by the state, trust, recognition and support."

For, ultimately, functioning media are "the litmus-test for a value-driven democratization." Here, the West could definitely make a positive contribution by honouring those journalists who cover politics in a serious and professional manner – "a little bit of reputation through prizes and information campaigns."

People's Lack of Trust in the Political Elites

The debate on the role of the oligarchy in public life illustrates one thing in particular: within the population, there is a lack of

² The European Commission for Democracy through Law (Venice Commission) is an institution of the Council of Europe. It was established in March 1990 with the objective to give advice to Central and Eastern European states on constitutional matters which "are consistent with the norms of the European status of constitutionality." See: http://www.venice.coe.int/WebForms/pages/?p=01_Presentation&lang=DE.

trust in the political elites. According to the perception of several discussion partners, the political class is exclusively interested in the maintenance of power. There is hardly any sign of a disposition for political change.

It was especially "Yanukovych's clumsy handling of Ukraine's interests" during the Maidan crisis which created "a correct impression of post-Soviet power policy" in the West: "Political elites protect their claim to power against the interests of the people," a political analyst from Berlin notes. His conclusion: "It would be already a big step forward, if Ukrainians regained trust in their political class."

However, even after the Euromaidan it has not been possible to build a relationship of trust between citizens and political elites. In large parts of the population, there is "a mixture of anger and disappointment." Another discussion partner considers it "vicious and deplorable" that "Ukraine is well and truly run against the wall by its political elites," and that the people "had not deserved" such a treatment. The political elites are not really

interested in political change. "The government does not want any reforms; the holders of power consider their own interests more than those of the country," says a young academic. And an academic colleague from Berlin adds: "I think there is not enough political determination to bring about a genuine change and to promote any reform processes. There is quite a strong interaction between politics and the economy – personified by Poroshenko himself." Ultimately, the Ukrainian government can only gain trust "by acting rather than by talking. It must make clear through its political actions

that it is genuinely determined to promote reforms in cooperation with the population," says a young woman from Berlin.

A media professional is almost lenient with the protagonists: according to her, the country's political tensions simply reflect the long-existing conflicts of interest among the regions. This is where "the forces are located which hamper any new politics and any changes." Under these circumstances, it would be "very difficult to do justice to society and to take into account everyone's opinion."

[&]quot;Functioning media are the litmus-test for a valuedriven democratization."

Part II: Sectoral Reforms: A Divided Response

If one takes a deeper look analysing the progress of partial reforms within different fields of politics, a multi-grained picture emerges. Whereas our discussion partners record some degree of progress with regard to, say, the reconstruction of the police force and the establishment of Citizens' Advice Bureaus, there is a deadlock in other areas – e.g. in the judicial system and the health sector.

The following chapter contains topics in accordance with the selection and emphases of our discussion partners.

Problem Area Judiciary: An Only a Half-Hearted Mini-Reform of the Police, so far

There is hardly any other sector mentioned more often as an example of lacking reform efforts than the judicial sector. Its state of affairs is considered an outright symbol of the seriousness, credibility, and determination of reform efforts in general. For, the country's future distribution of power will eventually be decided by the reform of the electoral law or the development of an anti-corruption

"What I liked personally, is the introduction of measuring equipment where you can personally control the consumption of gas and heat. Ukrainians adopt more and more self-responsibility." (357)

court – both essential demands by the reformers. Consequently, there is an equivalent resistance by the ruling elites, some of our discussion partners think.

It will be decisive whether the principle of constitutionality will assert itself in all public concerns. This, however, presupposes a consensus on both sides - the political elite, on the one hand, and civil society, on the other. Some observers regard the establishment of an anti-corruption court as "a big step forward," only to note a lack of political determination to finally install such a court and recognize it as an independent authority. However, all the discussion partners who have addressed this issue agree that "the success or failure of the reforms will ultimately depend on the issue of corruption." (612) After all, it is President Petro Poroshenko who will eventually decide on what actions to take. Driven by selfish interests, however, "he does exactly the opposite," says a young academic. And, he continues, Ukraine's central problem is her judicial system. "The reform of the police forces has merely been a token reform which is clearly not enough."

In the opinion of many observers, a successful reform of the judicial system is also a prerequisite for the Ukrainian economy to gain international access, because a lack of legal security – for instance, in civil and property law – would hamper the acquisition of foreign investors.

The Energy Sector as a Key Reform Field

Apart from the conflict about the distribution of power in the country, Ukraine, in the decade between the Orange Revolution and the Euromaidan, mostly gained attention of the German public through her gas dispute with Russia. Once before already, a topic associated with energy had catapulted Ukraine into the limelight of global attention – the nuclear disaster of Chornobyl in April 1986.

In fact, the energy supply represents one of the central issues in the current reform debate, a discussion partner from the German NGO scene explains. He even thinks that "modernization of the energy supply represents the key to Ukraine's economic recovery."

[&]quot;In my opinion, the biggest problem in the current reform process is the reform of the judicial system. Here, the strongest resistance can be observed." (904)

Ukraine, admittedly, is still supplying herself with energy from nuclear power to a large extent – partly in order to become more independent from energy imports. However, "there are many efforts to use alternative energy sources." Monopolistic structures are increasingly broken up and strong efforts are made to diversify the entire energy sector. This applies primarily to the Ukrainian gas-monopolist "Naftohaz" which has been "particularly prone to corruption in the past." The problem, however, has largely been solved now through "a professionalization of the corporation's management."

Another observer remains more sceptical: in Ukraine, alternative energy sources are still underdeveloped – "there is no long-term planning, although generating alternative energy could bring about independence from Russia."

Another discussion partner knows that currently Ukraine no longer imports any natural gas from Russia, but from the West. In addition, there may be shale gas from domestic production. If things are tackled efficiently, there will be "favourable conditions for Ukraine to become an energy exporter within three to five years" – particularly if the country makes progress with its efforts to increase energy efficiency. A discussion partner from Berlin is confident believing in the country's transformative power: "If you are under pressure and if you are guided wisely, this will boost innovations in the country" – such a momentum will apply to the energy sector more than to any other sector.

New Environmental Awareness, the Ecological Legacy and Environmental Crimes

In Ukraine, a new environmental awareness has developed. It is particularly the young

generation who wants an ecologically sustainable Ukraine, some of our discussion partners report. On the other hand, there is an unresolved ecological legacy, such as the damaged nuclear reactor in Chornobyl or the outdated coking plants in Eastern Ukraine. It is also the increasing illegal overlogging of forests that is causing a big headache. In comparison with these deficits, recurring daily phenomena, such as unlawful waste disposal, appear to be nothing more than trivial offences.

During the 1990s, there was still no awareness of environmental issues in Ukraine; this, however, has changed in the meantime, an expert from Frankfurt/Oder confirms: "Young people are well trained and educated, and they have begun to work on operating waste disposal, waste combustion, and a reduction of waste. What they want is a 'green Ukraine'."

Even though the Ukrainian environmental image continues to be shaped by the nuclear disaster of Chornobyl, there is now "a giant potential to build a clean economy in Ukraine which may serve as a basis for a positive international image," a political analyst from Berlin assures.

However, the protection of the environment is still an issue that is "widely neglected."

After all, the country "has more important things to do" – such as fighting a war in Eastern Ukraine. The result is that nobody is prepared to address even such drastic environmental crimes as the large-scale illegal logging in the Carpathian Mountains on the border to Romania. It is here that "Mafia-like networks" are allowed to act unrestrictedly – owing to "non-existing state-control." Meanwhile, however, there is at least a programme for a sustainable forest management

"After eating a shashlik, people tend to leave a lot of waste in the forest. If one returns to the forest again, one simply looks for a new spot. For some, this is an expression of freedom – for me, it is nonsense." (476)

in Ukraine as well as a German-Ukrainian exchange of young foresters.

As much as these initiatives are welcome – in view of the imminent problems, such programmes are at best apt to create a better awareness. Moreover, the legacy of Chornobyl remains unresolved with "further environmental disasters" looming ahead. "Only think of the many coking plants in Eastern Ukraine," a member of the European Parliament remembers. "These are chemical time bombs" which could lead to catastrophes similar to the one in the Indian Bhopal. But so far nobody has taken notice.

"The public health system is a catastrophe."

One of the most important issues in the Ukrainian government's reform efforts is the modernization of the health system – it is here that the population would benefit immedi-

ately. The country's health system is outdated, the facilities of the hospitals are insufficient, and the payment is not high enough to have a deterrent effect against corruption. However, there are also such examples as the e-health-model which show that progress can be made in Ukraine despite a lack of funds.

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An expert on Ukraine reports that, ever since the collapse of the Soviet Union, "the health system has not changed at all;" the facilities of the hospitals have remained at the level of the 1980s.

Officially, health care is free of charge, but there is no compulsory health care prescribed by law. The result: although there are good doctors, the hospitals lack the necessary financial resources. "Owing to the budget situation, the state health system is a catastrophe. Only those who have enough money, receive any treatment." A lack of money is also the reason why private clinics attempt

¹ On 3rd December 1984, there was an explosion in one of the factories of the US-American chemical company Union Carbide in the central Indian state of Bhopal — releasing several tons of methylisocyanate, a toxic substance for the production of pesticides. It is estimated that the accident claimed the lives of between 10,000 and 25,000 people; a further 100,000 — possibly up to 500,000 — people were injured.

to sell operations "which are definitely not

necessary." Moreover, a lack of money is also

the cause of corruption and dubious business

deals reaching as far as the political circles,

ment system."

However, the assessment of a media professional from Berlin is fairly sober: "The Ukrainian health system will remain bad as long as the people are not able to pay for the health care services. As soon as the standard of living rises, the quality of medical care will rise, too."

The initiative to introduce an online-based e-health-system is regarded as a glimmer of hope on the horizon. Equipped with practically no funds, but with "enthusiasm, ability and speed," a system has been developed disregarding all obstacles and restrictions. Within the available means, a system has been introduced which forms a transparent network between doctors, patients and other health care institutions — similar to the Prozorro (Transparent) e-tender procurement system for the public sector.

External Security: Forming Alliances or Remaining in Isolation?

In Ukraine, security is an omnipresent issue. If you think of Ukraine, you invariably think of war and conflict, says a medium-aged academic. "The conflict in the Donbas is the only shooting war in Europe – we are beginning to forget this."

However, security issues cannot only be reduced to the state of war in the country's east alone; they apply to different aspects of daily life including the war in Eastern Ukraine, the reform of the security services, the growing number of weapons and assassinations in the country, the mass traumatization and the general desire for a comprehensive protection of human existence, for instance, by improving the public health system. All these unresolved questions generate "a feeling of profound insecurity within the Ukrainian people," a political adviser from Berlin knows from his own experience.

However, the state of war in the country's east and the conflict with Russia remain the dominating security issues. According to a senior academic from Hamburg, it is quite obvious where Ukraine's adversaries come from: you only have to look around towards the east, the west, the north and the south to realize "who is standing at Ukraine's fence."

Whereas, thanks to the implementation of the police reform, there is good progress with regard to internal security (including more control of corruption), Ukraine does not seem to be able to build a security apparatus which can withstand any external threats. This is why external help is still required. However, to reach

a balance of interests in questions of security, only diplomatic means should be applied and no violence.

Different from the police system, the reconstruction of the secret services has not even been tackled: after the Maidan, the internal secret service SBU does not seem "compatible with Ukraine any more." "To strengthen the population's trust in the state, a reconstruction of the secret services is of great significance and has long been overdue," says a political expert from Berlin.

A media representative from Berlin believes that Ukraine "appears to be on the right way with regard to security: she is building alliances." After the NATO-summit in Bratislava, necessary steps have been taken towards a higher degree of collective security. "Now Russia is aware which countries must not be attacked by her," says a security expert from Berlin who is in her sixties. Unfortunately, this has come too late for Ukraine.

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Irrespective of the declarations of support by the West, Ukraine is still in a state of shock about the alleged breach of the Budapest Memorandum; the West simply "did not keep its promises". However, the discussion partners do not elaborate on the repercussions of this breach of promise on the current relations.

Some interviewees, however, make clear demands including German arms exports to Ukraine. "I am in favour of every country's self-defence and, consequently, I advocate German arms exports to Ukraine," says a young representative from Munich. The aim is to contain the war in Eastern Ukraine, so it cannot spread any further. And it is important

[&]quot;The initiative to introduce an e-health-model served me as an example for Ukrainians' strength. Equipped with practically no funds, but with great enthusiasm and ability, they have developed a system quite fast, initially focusing on the existing options and disregarding any existing obstacles and restrictions." (30)

"War is not an easy situation for the country. However, you cannot use it as an excuse or an explanation for a reform deadlock." (425)

to protect the neighbouring cities of Odesa, Zaporizhzhia and Kharkiv which have remained intact so far. For any foreign investment is only possible in a safe environment. That Germany even rejects supplying passive equipment to the Ukrainian army is "absurd." Such a total ban has already resulted in the fact that bullet-proof vests and winter-proof boots are being smuggled from Germany to Ukraine "on a significant scale," says a media professional from Berlin.

In Germany, too, we would have to think about what we can offer to the Ukrainians to improve their external security, a political adviser from Berlin adds. "I also expect German initiatives to advance Ukraine's external security." What Ukraine needs is a domestic arms industry — especially now as significant parts of the old arms factories are situated in the war zones.

Another interview partner – also a political adviser from Berlin – explicitly disapproves of German arms exports to Ukraine. He argues that, since the Euromaidan, the density of weapons in the country and the intensity of

violent clashes have increased dramatically. "Whereas, previously, only blunt weapons such as sticks or shields had been used, it is now armed weapons." Arms deliveries would not make any easier the prevention of violence and the restoration of the state monopoly of legitimate violence.

Altogether, a mixed picture emerges from the discussions on the security issue: While the war in the country's east gradually fades into the background, questions of internal security are gaining importance. And while the Ukrainian government could so far use the challenges of the internal war to justify the current reform deadlock, the patience of citizens with regard to this issue is dwindling fast.

"Gradually, the security issue fades into the background and the reform issues gain the upper hand," a young think-tank representative from Berlin reports from his own field studies on site. "The political elites can no longer use the war in the Donbas as an excuse for the reform deadlock. After all, this is why the country's current situation has become so explosive again."

However, the longer implementation of reforms will take and the more those reforms will be determined by conditions set by the EU and IMF, the greater will be the danger that "populists will argue against these reform efforts."

The Fight Against Corruption: A Consistent Lip-Service

According to unanimous assessment of almost all our interviewees, "corruption and missing constitutionality represent the greatest obstacles for Ukraine's development." This is also reflected on the concrete level of cooperation; moreover, it is "the omnipresent bureaucracy along with a lack of experience with democratic processes" which hamper cooperation, says a think-tank representative from Berlin. It is especially corruption and bureaucracy which "strongly" shape the picture of Ukraine.

The fight against corruption will have to take place fast and consistently in practically all areas; according to several observers, this will be an ambivalent process which presupposes the society's determination to stop offering bribe money in the future. The population will have to develop an awareness that "there are special things which cannot be 'bought' anymore." Any infringements must be punished stringently by prison sentences.

According to an observer from Berlin, it appears to be quite simple. The fight against corruption equals the fight against smoking: "Stop it once and for all! There is no other way. You cannot transform a corrupt system step-by-step; corruption must be fought fast and instantly."

A young political adviser from Berlin suggests a different therapy: "The state must pay its employees adequately" – so "the good ones" will remain within the system and the civil servants will be less tempted by corruption.

A media professional from Berlin believes in drastic measures: "Germany and the EU have reached a point where we will have to operate with 'sticks' rather than 'carrots" – the carrot-and-stick-policy as a means to enforce German and European interests in Ukraine.

After all, there is nothing to lose as the trust of the Ukrainian citizens in their institutions could not be any smaller – it amounts to a mere single-digit percent. It is only the anti-corruption court – which was, for a while, suspended – that enjoyed a 20-percent approval. "This speaks volumes, doesn't it?" says a journalist from Berlin.

If the country does not gain ground with its fight against corruption, the people will be losing all their hopes and aspirations, says a representative of the civil society in Berlin. "Sooner or later, people will say: 'The Maidan and the war have led to nothing; we want to return to the secure Russian world." After all, comprehensive reforms "are financed by the ordinary people, while much money continues to trickle off in the pockets of the local and regional elites."

Only a few voices differed from the circle of the 44 interviewees. Thus, a politician assured that "no other country – except for Romania – has committed itself so drastically to the fight against corruption than Ukraine." What is upsetting, however, is the fact that "each publicized case of corruption is credited to the account of the reform sceptics." And an industry representative from Munich thought that "from our experience, the issue of corruption is no longer an omnipresent phenomenon," admitting "that this may be explained by the size of our company." According to him, however, the reform process is showing first visible results.

Quality Deficits and Bribability in Higher Education

Obviously, corruption and nepotism are wide-spread in the higher education system too. According to many of our interview "Ukrainian professors often do not speak any

partners from the academic sector, one can buy degrees and diplomas everywhere. Moreover, the quality of academic education in Ukraine is comparatively low – even though it has improved over the past ten years, says an academic from Hamburg. At any rate, there are still obvious differences between the metropolitan and the provincial universities. The Shevchenko University of Kyiv is regarded as an international showpiece, but many other tertiary institutions still maintain a "post-Soviet mentality." Only a few universities are able to carry out research which is internationally competitive.

These deficits can be explained by a chronic underfunding of the Ukrainian higher education system – also, because there is no connection between the academic world and the economic world. Consequently, academic departments almost exclusively depend on state-funding – currently a most unreliable resource.

What aggravates the situation further is the fact that the university landscape is infil-

trated by "old apparatchiks." International networking is pretty bad, not least owing to a poor knowledge of foreign languages; there are hardly any research projects with regard to social sciences.

According to a young expert on Eastern Europe from Frankfurt/Oder, "the standard in the higher education system is so bad that there is an urgent pressure to act immediately." And a young academic from Berlin adds: "The academic world is sitting in an ivory tower doing research for its own sake." "But what is the meaning of research," an academic from Berlin asks rhetorically, "if it does not lead to practical application?"

The Ukrainian higher education system must be careful not to lose contact with international standards. Even though, admittedly, the current situation for Ukrainian academics is quite difficult, "it will be important not to allow any compromises with regard to the standards of research," says a professor from an East German university. Otherwise, one would simply support a system which is corrupt and unable to compete internationally.

English; consequently, there are no active contributions to the international academic discourse. In Ukraine, the focus is on domestic literature rather than on international literature. In Germany, it is impossible to become a professor without speaking English." (48)

[&]quot;It is the issue of corruption that will eventually decide about the success or failure of the reforms."

(612)

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Ukrainian research and teaching are also undermined by a strict ban on any cooperation with Russian universities or research institutions. This means that Ukraine's higher education institutions are not only separated from long-established academic networks, but they cannot acquire any Russian-language literature either. Whatever appears to be Russophile, is removed from the curricula. Even seminars on Marxism are currently "inconceivable" – as if the historical materialism was a Russian invention, an interview partner from Frankfurt/Oder is shaking his head in disbelief.

Instead, he advocates the implementation of so-called "fast-track-programmes" to liberate

talented academics from corrupt structures – thus offering them medium- or long-term career prospects. To identify qualified undergraduates and graduates, German selection committees have repeatedly travelled to Ukrainian higher education institutions believing that marks and grades do not represent adequate selection criteria – as "they are frequently bought."

According to a discussion partner from Hamburg, the most important prerequisites for any improvements in the higher education system are "good contacts abroad and a young teaching staff." A lot can be achieved through partnerships with (foreign) universities, enterprises and through town-twinning.

The Lack of Recognition for Vocational Training

According to reports by our discussion partners from the educational and academic sector, education in Ukraine is recognized most of all in the academic context.

By contrast, vocational training only plays a subordinate role; its social recognition is rather poor — also, because there is no craftsman tradition. The result is that even Ukrainian production companies do not recognize the added value of in-house vocational training programmes, says a young political adviser from Berlin.

An expert on the Ukrainian educational landscape believes that the separation of universities and polytechnics could possibly bring about a solution. This would not only reduce the large number of universities in the country, but it would also promote the vocational, practice-oriented educational opportunities. Frequently, the universities are unable to cope, "simply because they lack the prerequisites; there are not enough suitable laboratories, for example," a young academic from Berlin knows from his own experience.

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Ukrainian Parties as Alliances of Personal Interest

Political parties in Ukraine cannot be compared with those in Western Europe. They tend to be alliances of interest with an undemanding political objective — grouped around a close circle of strong leaders and frequently supported by oligarchs. This also applies to political newcomers who — even if they advocate more transparency — only display a rudimentary, rather authoritarian concept of democracy thanks to their strong private interests. This, at any rate, is — roughly speaking — the perception of our discussion partners with regard to the Ukrainian political party system.

"As yet, the political parties in Ukraine cannot be regarded as genuine parties," a young academic from Berlin declares. "They are insubstantial alliances oriented towards the personal interests of individual people." They do not have any firm party structures nor do they have any membership worth mentioning.

According to a young Ukraine-expert from Berlin, this loose structure has a negative

effect on government programmes and on everyday parliamentary work. Nevertheless, an NGO-representative hopes "that the reform forces will unite and agree on a presentable candidate [for the presidential elections in spring 2019]."

Different from many expectations in the West, Viktor Yanukovych's overthrow did not result in the foundation of a left-liberal political party. "Unfortunately, even the reform forces did not manage to quit the old system," a journalist ponders on the missed chances in the wake of thze upheaval. "After all, such a step would have made a big difference in the political discourse."

So far, however, the young members of parliament have not distinguished themselves by an explicit willingness to cooperate; they lack the experience of parliamentary work and the necessary sense of responsibility to place their own interests behind those of the community.

Ukraine's Future as a Litmus Test for the European Idea

For some of the discussion partners, the success or failure of reforms in Ukraine is not only a test for the Ukrainian population and the country's political elite, but also for the sustainability of the European Idea. Therefore, a successful reform policy would not only "be in the interest of Ukraine, but even more so in the interest of the EU."

Under most difficult circumstances,
Ukraine has made a decision in favour of
Europe and European values; now it is up
to Europe to protect those values. "For me,
it was exciting to observe how the rights

and liberties of the individual, but also the connection with classical European values (such as the human rights) have been shifted by the Euromaidan into the centre of the political discourse," a cultural expert from Berlin describes her impressions of the events of 2013/14. And she adds: we Europeans can learn from the Ukrainians which values the EU is based on.

A man in his late forties shares this view:
"For Europe, Ukraine represents a challenge for everything we cherish. We do not seem to realize sufficiently what would happen if we lost Ukraine as a partner."

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Consequently, many observers, looking for the essential characteristics of Ukrainian society, do not focus so much on the often-quoted issue of corruption, "but on the high degree of the civil society's self-responsibility." On behalf of many discussion partners, a young East German expert on Eastern Europe adds: "I have a great respect for the Ukrainians. A country strong enough to sustain two Maidans does not allow itself to be patronized." Admittedly, there is at present a growing consolidation of oligarchic structures and the containment of rampant corruption has not been successful either. "However, thanks to an extremely vital civil society, there is a strong will to become a self-determined and democratic country. And this will last." Civil society has proved to have "a long wind." Moreover, it has developed "a distinct awareness that the country must not fall back again into old patterns."

Today, four years after the events on the Kyiv Maidan, one looks at a country which has undergone a basic change. "The mental strength, the formation of an identity and the social processes in the wake of the Maidan have altered the country." This is essentially the merit of a liberal citizens' society.

Despite cultural differences, there is a broad consensus among the reform-oriented forces with regard to the country's future orientation: "All of them want to fight corruption and to establish local democracy. They are in favour of European integration and constitutionality. And, of course, they want an end of the Russian aggression in the Donbas."

A young political analyst from Berlin is also fascinated by "the Ukrainian civil society's incredible capacity to mobilize people." Likewise, another observer "was quite enthused about the speed with which civil society's network had been generated."

If, in the years 2014-2015, the citizens themselves had not assumed public duties in the war zones, the supply of the population in Eastern Ukraine would have collapsed, a young East German academic asserts. "At this stage, the total weakness of the Ukrainian state became obvious" — and, at the same time, the cumulative force of the Ukrainian civil society.

However, civil society also has a blatant weakness: even though it is capable to trig-

ger "revolutionary moments," it cannot bring about "revolutionary movements." To ensure any long-term changes, the reform movement lacks an integrative leadership, sustainable processes and established structures.

In view of the old elites' forces of persistence (or forces of inertia) and the delayed reforms, there are signs of a "growing"

fatigue on the part of civil society." The expectations of the Maidan have remained unfulfilled; the people are disillusioned and exhausted. Gradually, they are losing the strength and the faith to change the country for the better. The Ukrainian society will either sink into lethargy or it will soon face a third Maidan. This question will be resolved by civil society alone.

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4. Ukraine as an Object and a Subject of International Relations

hat happens in Ukraine comes close to a battle between the East and the West." Among the interviewees, nobody has expressed it more pointedly than this journalist from Berlin. However, the significance of these events only gradually seeps through into Germans' awareness. So far, the relationship with Russia has superseded all other issues, if only because of Germany's economic interests. Against this background, Ukraine has played a secondary role at best – a world view which is now becoming rather shaky.

The annexation of Crimea has changed the world considerably – including the German picture of the world and of Russia. "The annexation of Crimea has upset parts of the political Germany," a discussion partner describes his perception. Another adds: "The faith in a collective understanding of the European security architecture has been deeply shaken by this annexation." Before that, "the world appeared to be good and comfortable for Germany." The fact that "Russia plans to establish a new order, has not been grasped in Germany for a long time," says an academic from Berlin.

"However, the most important people in Berlin have understood all this pretty fast."

Meanwhile, it has become clear to everybody that the European security system also depends on the fate of Ukraine; both elements are inseparably connected with each other. Again and again, the interviewees refer to the Budapest Memorandum: in 1994, Ukraine renounced the possession of nuclear weapons, because the USA and Russia, in return, pledged to respect her sovereignty and territorial integrity. Therefore, the disregard of the Budapest Memorandum does not only represent a breach of international law by Russia, but also by the Western guaranteeing powers: "With its reaction to the breach of the Budapest Memorandum, the West has made itself guilty. The West's credibility has been deeply shaken. Therefore, it is the West's obligation to support Ukraine in her efforts to restore her external security."

Some observers are surprised that this issue is not addressed more strongly in Ukraine. After all, "the country took an important step when it voluntarily renounced the possession of nuclear weapons." Just now, with a possible NATO

"With its reaction to the breach of the Budapest Memorandum, the West has made itself guilty. The West's credibility has been deeply shaken. Therefore, it is the West's obligation to support Ukraine in her efforts to restore her external security." (69)

membership no longer on the agenda, the question of security guarantees in the context of a sustainable European security system is gaining more and more importance. "Ever since the military clashes in Eastern Ukraine, Kyiv's security needs have increased as NATO membership has become more and more unrealistic."

The controversy about a membership of Ukraine in the EU and in NATO has played a prominent role in several interviews. In this context, the opinion prevailed that the country's division was not so much caused by Ukraine's rapprochement to the EU, but by the prospect of a Ukrainian NATO membership. Whereas a further rapprochement of Ukraine to the EU may go unchallenged, any accession of Ukraine to NATO is out of question. "For Ukraine, it would not be a good idea to join NATO, as this would mean a formation of new power blocs. Ukraine must remain neutral and attempt to find a common language with Russia." This is the only way to resolve the conflict step-by-step.

However, as NATO will not be Ukraine's guarantor for quite some time, the EU must "bare its teeth" striving to become a security actor

on the European continent. Admittedly, both the EU and Germany have already assumed far-reaching responsibility through negotiating the Minsk Agreements; and, moreover, the German federal government "actively" supports the reform process – but: "Does this solve the conflict, as long as Russia continues to play for time?" asks a discussion partner rhetorically.

Germany: Mediator or Double-Minded Opportunist?

Despite – or even because of – the absence of any successes so far, many interviewees see Germany in a bridging function between the East and the West. Against the background of her own past, Germany is considered particularly sensitive to the East-West-relationship. "This is definitely one reason for Germany's present support of Ukraine," a think-tank representative from Berlin believes. However, this intermediary role is sometimes observed with suspicion in Ukraine. "Germany defines its foreign-policy role in terms of a central power, i.e. she tries to maintain good relations with all sides in order to gain influence. Sometimes, this attitude is not properly appreciated in Ukraine."

However, there is widespread recognition of Germany's "key role" in supporting the efforts of the Ukrainian government to implement economic and political reforms even if the German federal government has imposed conditions insisting on strict observance of agreements. "Germany is the most important EU-country in all decision-making processes with regard to Ukraine. Germany was ready when the crisis erupted and Germany has stood by Ukraine reliably ever since." The discussion partner ends with a rhetorical question: "Who else could do it?" Poland, admittedly, still plays an important role too; but in the past years, Ukraine has found Germany to be a significant partner regarding foreign policy - over the years, "a close friendship" has developed.

However, there are also critical voices to be heard: admittedly, Germany has strongly committed herself to Ukraine (and within Ukraine); what is lacking, however, is a public debate on Germany's long-term contributions to Ukraine's stabilization. The support appears to be too closely connected with the Minsk process. "This is not enough for a long-term cooperation with Ukraine."

[&]quot;Ever since the military clashes in Eastern Ukraine, the question of a rapprochement with NATO has clearly changed. The security needs have increased as NATO membership has become more and more unrealistic." (591)

"During the public debate in Germany, it is frequently asked why on earth do we get involved in a conflict with Russia on account of Ukraine? Russia, after all, is Germany's much more important partner. One should not strain this relationship too much with the problems in Ukraine." (946)

Nevertheless, most of the interviewees agree on Germany's leadership and strength in view of this difficult constellation. The following remark which is reflected in many statements is so succinct that it should not be omitted: "Just as well that Angela Merkel happens to be Chancellor in this day and age, with her East German experience; it doesn't bear contemplating what would have happened if Schröder was still Chancellor."

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Behind this allegedly personal insult, there is a more profound fear: it is the latent worry on the part of the Ukrainians to become a pawn in the hands of the powerful, a pledge in the conflicting interests of their powerful neighbours. The fear: sooner or later, Germany will sacrifice Ukraine's independence in favour of German-Russian economic interests. These, after all, are more important than German-Ukrainian trade. "Germany's interest to cooperate with Putin seems more important than the containment of the conflict", one of the interviewees thinks. And he calls a spade a spade: "Within the economy and the great lobby organizations, Ukraine is only regarded as a disturbing factor in the relations with Russia." Some lobby groups even deny Ukraine's

right to exist, claiming that "Ukraine used to be a part of the USSR, after all."

This attitude can also be observed with regard to the Crimea issue. Despite the violent annexation of the peninsula, many Germans regard this clear breach of international law as "unimportant and irrelevant." Instead, the focus remains on the long-term interests with Russia; and Crimea, in the opinion of many Germans, belongs to Russia anyway. The incorporation of Crimea into Ukraine in 1954 is considered a deal which "Khrushchev made when he was totally drunk. The fact that Ukraine has been independent since 1991 und is still fighting for her autonomy is completely neglected."

The fact that the EU lacks a unanimous attitude with regard to sanctions against Russia does not make the West's policy any more reliable or predictable. Apparently, the West tacitly cherishes the hope that "Putin will eventually withdraw his troops tacitly and we would thus enable him to save his face" – only to revive the past.

However, even though the rhetoric of the German population with regard to these issues

may be contradictory — Berlin has remained on track so far. This is also the hope of our discussion partners for the future: "Despite the economic interests, Berlin should take a firm stand towards Russia. The Kremlin really does not understand any other reaction. Keep going! Don't give up! And wait for better times to come." By the way, it may be permitted to ask what Germany could have done differently in the past years: "Not much, really. There are clearly defined limits of exercising influence and of being influenced."

Ukrainian and European Passivity

Some observers ask themselves why Kyiv behaves so passively towards Brussels and the big European member states – especially Poland, Germany, France – the more so as those countries play an essential role with regard to Russia and represent Ukraine's most important allies. "The battle for Ukraine will be decided here in Berlin and in Brussels. Ukraine must show up here; she does not make enough efforts to make her voice heard loud and clear in articulating her presence" – she even justifies her passivity with a lack of money. Some discussion partners also wish for a stronger

[&]quot;Despite the economic interests with regard to Russia, Berlin should take a firm stand. The Kremlin really does not understand any other reaction. Keep going! Don't give up! And wait for better times to come." (737)

"The question arises what Germany could have done differently in the past years? – Not much, really. There are clearly defined limits of exercising influence and of being influenced." (555)

"For Europe, Ukraine represents a challenge for everything we cherish. Ukraine is a European project. We do not seem to realize sufficiently what would happen if we lost Ukraine as a partner." (855)

role of Ukraine in the context of the Eastern partnership of the European Union.

On the other hand, some discussion partners take a look at Brussels and the European Union. In their opinion, the EU – owing to its association course – plays the most important role in the current conflict and has to make every conceivable effort to make Ukraine a model of success. One must not forget that this conflict is the result of considerable geopolitical upheavals in the region - especially the extension of the EU and of NATO towards Eastern and Central Europe. Precisely because the EU is a party to the conflict, some observers would want "more support from the EU. Until now, the EU has shown comparatively little support for Ukraine. However, if 'it clicks' in Ukraine, it will have a great effect on us."

Our very own interests alone should motivate us "to intensify our efforts for Ukraine's European integration." These efforts must essentially include the "four freedoms" of the Single European Market: free movement of goods, free movement of people as well as the freedom of services and of settlement. Accord-

ing to some interviewees, Germany should become the pioneer of such initiatives in order to open up Ukraine step-by-step and lead her closer to the EU. Such successes in the reform process would not only make Ukraine more resistant against any external aggressions, but also against any internal separation efforts.

One discussion partner points out that, in principle, the issue implies much more than the free movement of goods and people. If the EU should allow Ukraine's freedom to be sacrificed for the economic or geostrategic interests of its big members, this would mean the end of the EU. Literally: "For Europe, Ukraine is a challenge for everything we cherish. Ukraine is a European project. We do not seem to realize sufficiently what would happen if we lost Ukraine as a partner."

On the other hand, an analyst from Berlin asks for more activity on the part of the Ukrainian government. Yes, he says, Ukraine needs a perspective with regard to EU accession. "But she must now begin to develop her relations with the EU in as many areas as possible", even if her resources are rather limited at the moment.

A Special Relationship: The Ukrainian-Russian Connexion

What is considered essential for an understanding of the current crisis in the Ukrainian-Russian relations is the fact that "Ukraine has been playing a very significant role in Russia's power and security politics. Until now, Russia's international political significance has always depended on Ukraine." This close connection between Ukraine and Russia's vital security interests plays an essential role in every attempt by the interviewees to explain Moscow's hard reaction to Ukraine's orientation towards the West.

Like every other country, a political adviser from Berlin argues, Ukraine has "to pursue a foreign policy which takes into account the interests of her neighbours. For Ukraine, this means the obligation to consider Russia's interests." The biggest mistake during the Maidan was to reduce the situation to an "either-or". After all, Viktor Yanukovych must be given credit for his efforts "to maintain a dialogue with both Putin and Barroso [president of the EU Commission]." This was "the only sensible policy."

"We can learn from the Ukrainians which values the EU is based on." (325)

"Russia will always forestall any reforms in Ukraine. If Ukraine were successful, the Russians will ask: 'Why not us?'" (213)

Independently from each other, several discussion partners put forward the same hypothesis: A Ukraine, successfully transformed and modernized, would become a real danger for the continued existence of the authoritarian regime in Russia. If the Ukrainian government were successful with its reform efforts, the Russians would ask themselves: "Why not us?"

From "the Kremlin's point of view, Ukraine is 'Russia's smaller brother', 'its own flesh and blood'." If Kyiv were successful in reforming the country, the pressure on the authoritarian regime in Moscow would become untenably strong. A Ukraine which develops politically, economically and socially would almost inevitably lead to Russia's destabilization. Consequently, Russia has to undermine all reform efforts in Kyiv. "With the war in the East, Russia is in a strong position to quash Ukraine's successes, to destabilize the country and to strengthen extremist forces in Ukraine." The only thing Ukraine can do is to seek dialogue with Russia and "to wait until things have been sorted out over there."

However, other discussion partners believe that only an accelerated reform course can bring

about a solution - otherwise, the decision makers in Kyiv would "forfeit Ukraine's reputation." A sluggish reform policy would only play into the Kremlin's hands, for "it suits Russia to talk about Ukraine as a failed state." At any rate, Russia will do everything to make this picture come true: "Russia will continue to destabilize Ukraine systematically: politically, economically and in terms of the media. Russia does not show any motivation to strike compromises at any particular point." Whether one likes it or not: reality shows that Russia is back - "risen from prostration" - and that the Ukrainian state is unable to offer any resistance. Under these circumstances, Ukraine will not be able to turn her reform policy into a success story. "How on earth can this possibly be achieved?"

In view of this dilemma-situation, some of the discussion partners hope for a political thaw in Russia: "What would help both Ukraine and Europe as a whole would be an 'Orange Revolution' in Russia." Other discussion partners make similar statements: "The only solution to the Ukrainian-Russian problem would be a change in Russia herself." And yet another: "It is quite disillusioning to realize that only a

political change in Russia would bring about a complete resolution of the present situation."

However, Kyiv does not only depend on a "regime change" in Moscow; it could also take the reins in its own hands. "At the moment, Ukrainian politicians happen to be rather strained, because they find themselves in a mode of war. This status quo can only be resolved by abandoning this mode trying to tak with others - including Russia." For, looking at the problem in the cold light of day, both Moscow and Kyiv find themselves in a situation where none of them can win anything. "The war in the Donbas has reached a deadlock associated with a tragic momentum in Russian-Ukrainian relations. A situation has developed revealing horrible dimensions." Other observers also find it "regrettable that the relations with Russia are breaking down on different levels - caused by the war."

Irrespective of the current crisis, some observers see Ukraine "in an ideal geopolitical situation: on the one hand, the country used to have economic ties with Russia, on the other hand, it is now more closely connected with the EU."

"If we continue to speak with Putin and his circles of power only and to disregard the forces of the opposition, we should not be surprised to note that our influence on Russian politics will continue to diminish." (656)

This situation may well serve as a model for the future – possibly suggesting a bridging function between the East and the West – hypothesis shared by "some circles" in Germany, says one interviewee. And he hastens to add: "However, those circles do not ask themselves sufficiently how this may sound for the Ukrainian politicians. After all, you can just as well march over a bridge in military boots, can't you?"

No matter how the situation is viewed – it remains clear that there can be no solution without Russia. "We will have to think about how we can stabilize Ukraine's unstable situation. There is no way without Russia. Perhaps a status such as Moldova or Transnistria? In these two countries, tens of thousands of people hold a domestic passport, a Russian passport and they can enter the EU as well." Whatever the models of cooperation may eventually be: "Ultimately, there will be some kind of deal."

Other observers are more hesitant pointing out the role of Russia as an aggressor. They maintain that Russia, after all, uses "her territorial power to inflict damage on Ukraine" instrumentalizing other countries – such as Kazakhstan

which, due to Moscow's pressure, has joined the economic embargo against Ukraine. Ultimately, Ukraine represents no more than a useful pledge. "Depending on the global situation, Moscow can use this pledge in any direction."

There are sceptics of a Russian-Ukrainian rapprochement who believe that Russia has ultimately manoeuvred herself into a deadlock by her policy towards Ukraine. For "the conflict with Ukraine has shown Russia her limits. The Kremlin may be able to exercise influence on post-Soviet countries which are not members of NATO – however, this does not apply to members of NATO such as the Baltic States." In the end, the war in Ukraine could have consequences for Russia similar to those the war in Afghanistan had for the Soviet Union in the past.

As long as Putin stays in power with Russia considering herself isolated internationally, it will at best be possible to establish a sustainable line of defence in Eastern Ukraine." According to an expert on Ukraine from Berlin, the objective must be to reach a systematic exchange of prisoners and other persons. This would "render people's lives in the region much more bearable."

[&]quot;The conflict with Ukraine has shown Russia her limits. The Kremlin may be able to exercise influence on post-Soviet countries which are not members of NATO – however, this does certainly not apply to members of NATO such as the Baltic States." (594)

"My vision for Kharkiv in 2030: Even more colourful, no corruption, an efficient bureaucracy, participating in Europe-wide networks, no national(istic) aspirations on the part of the young generation. Putin has become more pragmatic, more constructive, and he has developed an interest in genuine solutions. Reconciliation." (786)

At any rate, there is a general consensus regarding long-standing criticism of Western policies towards Russia: "If we continue to speak with Putin and his circles of power only and to disregard the forces of the opposition, we should not be surprised to note that our influence on Russian politics will continue to diminish."

"After all, we know everything about the causes of the war in Eastern Ukraine," a media professional from Berlin adds, visibly upset. "It is Russia which has carried the war into Ukraine. And it is Russia which is fighting the war there too." Thus, Moscow is not a mediator in the conflict in Eastern Ukraine (as suggested by the Minsk Agreements), but a war party. "Why is this issue not addressed?" - a man asks, bewildered. The only plausible reason could be "to enable Moscow in a face-saving manner to withdraw its troops tacitly at one time or another." Why, then, do we have to listen to the nonsense from our German foreign minister who expects Russia to exercise restraint on the conflicting parties"?

According to some observers, Europe and Germany should also examine their own policy towards Russia if the present deadlock is to be overcome. At the same time, it is considered naive to assume that things will turn for the better after Putin. "It is not Putin who represents Ukraine's main problem – rather, it is the renewed orientation of Russian foreign policy towards the traditional geopolitical thinking. This, at any rate, will continue after Putin." Putin is only "a particularly strong protagonist of this kind of thinking."

Ultimately, the whole debate shows that "our picture of Ukraine is still shaped by a post-Soviet and post-colonial perspective. One talks with Moscow about Ukraine, but one does not talk with Ukraine herself. Why on earth does the road to Kyiv always have to go via Moscow?" an academic expert on Ukraine asks.

Karl Schlögel, a historian from Berlin, is said to have been one of the few observers who, during the Maidan, had admitted that their view on Ukraine had been shaped by traditional stereotypes. If one is honest, then "Ukraine has been looked at through Moscow's very own filter until the present day."

"Whenever, in Germany, some circles apply the metaphor of 'bridging function' to Ukraine, they do not ask themselves sufficiently how this may sound for the Ukrainian politicians. After all, you can just as well march over a bridge in military boots, can't you?" (851)

Social Exchange as a Key to Modernization

Some of the interviewees believe that an increased exchange between Germans and Ukrainians would be "helpful" for the reform efforts in Ukraine. Therefore, exchange programmes in different fields should support developmental and economic measures which already exist.

Apparently, a success story is municipal cooperation which has undergone big changes in the last years. "A change of paradigm" — in that more financial funds are available, the decision makers have become accessible more directly and, consequently, more joint programmes could be developed — also with the help of dispatched experts — so that things could be "implemented more realistically" than before.

Another observer knows about the unifying power of culture: "International exchange and the promotion of artists, writers, musicians and journalists as well as the promotion of citizens' travel activities create sustainable relations, understanding and a broad public", says a man in his fifties. "Culture unifies." In Kharkiv, for example, there is a 'Nuremberg House' — an association based on a partnership where German culture and German language are imparted.

Vice versa, Ukrainian artists would find new inspiration in Nuremberg.

A young man from Munich would like to invest more sustainably in the exchange of skilled professionals. In his opinion, it is paramount "to increase economic synergies between the EU, Germany and Ukraine" — also by means of the 'Hermes Cover' [a governmental export credit guarantee] and academic cooperation. Every year, around 10,000 Ukrainian students come to Germany, whereas only 100 Germans study in Ukraine. It should be the aim of such exchange programmes "to create more prosperity, more stability and more perspectives."

An academic from Berlin wishes for more intense cooperation with his Ukrainian colleagues; and he considers such a plan "well founded. Back in the 1990s, we used to have an academic promotion programme with Russia — this could serve as a model."

After all, what has been a success story in the German-French relations could well be tried with regard to the German-Ukrainian relations: "Perhaps one should contemplate a German-Ukrainian Youth Project," a representative of private business says.

5. Pictures of and Perspectives on the Future

In the final sequence of the interviews, we asked our discussion partners to formulate a vision for the future of Ukraine and to express their expectations and hopes for the country. This is to confront the current debate (which is fraught with problems) with a positive picture of the future. Naturally, our interview partners also expressed doubts; consequently, the confrontation of different perspectives has resulted in a multi-faceted and nuanced picture of the future.

To begin with: many observers find it difficult to identify any socially relevant issues which are not related to war, corruption or reforms. "People tend to be tired of these issues," a young academic reports. What is needed is a number of positive stories, "and what is also needed are new forms of narrative."

Success Factors for Sustainable Change

In view of the many external and internal factors which will determine Ukraine's future, many interviewees perceive a high degree of uncertainty. However, despite widespread scepticism and occasional disillusionment owing to delayed reforms, there is a prevailing mood of optimism amongst the discussion partners with regard to Ukraine's development opportunities. "When I look ahead," says a political adviser from Berlin, "I believe that Ukraine will continue her reform course – even though she may sometimes have to muddle through." It is important for the EU to remain a point of reference. If so, reconstruction "will be implemented much faster and much more successfully." "If not, the process will be slowing down."

A young man from Munich, who also works as a political adviser and analyst, says "that Ukraine has many chances for a good future." If existing barriers are removed, e.g. corruption and a lack of constitutionality, the country will have "great prospects to develop"; in this case, even an economic growth rate of 5 to 7% p.a. could be expected.

However, one should not cherish too many illusions: it will certainly take some time for

people to feel the positive effects of the reforms – after all, the reform process is taking place "under most difficult conditions." "In five years, social change in Ukraine will have advanced considerably." At any rate, one should not apply double standards: even here in Germany, large reform projects require more than one legislative period to become effective.

Some interview partners regard international pressure "a guarantor of continued reforms" – this also applies to the political class which, despite its own interests, largely fulfils the demands of international creditors. "At this point, the current political decision makers fundamentally differ from the previous governments of the past ten years."

However, a young political adviser from Berlin thinks that the Ukrainian government should "connect the association and reform processes more intelligently." "In my view, these two processes could 'cross-fertilize' each other much more effectively. After all, the government bears a huge responsibility: it has to show that it seriously wants to implement a political reform process."

Economically, a Sleeping Giant

In particular, the basic optimism of the interviewees is backed up by Ukraine's great economic potential. According to our discussion partners, both the natural conditions and the educational level of the population justify hopes for a prosperous future – provided that the necessary framework will be set up. An expert on Eastern Europe from Berlin thinks that Ukraine could become a model for other post-Soviet countries if she succeeds "in establishing a progressive political system and in building a modern economy."

To achieve this, however, further stabilization of the country's security situation is necessary along with more progress in setting up constitutionality, a young political adviser from Munich remarks: "The economic development is extremely dependent on Ukraine's stability. As soon as the security situation is under control, along with the advent of constitutionality, there will be great prospects for Ukraine."

It is the access to the EU market, in particular, which could open up new opportunities for

Ukraine to create added value, says a young academic from Berlin. With regard to some individual economic sectors, the Ukrainian economy has quickly exhausted the trading quota of the EU's Association Agreement; meanwhile, about 40% of Ukraine's exports go into the EU.

However, these exports are still restricted to raw material – a restriction which brings about a certain kind of dependency, a young political analyst from Berlin knows. If the Ukrainian economy invests more into the processing of raw material, "it could export much more into the EU." At the moment, however, any further creation of added value is hampered by a lack of (foreign) investment. The reason for the absence of investment capital appears to be obvious, many observers think: "Without any constitutionality, no foreign investment capital will be forthcoming." The Ukrainian economy is not attractive enough for foreign investors, because it is non-transparent, insufficiently regulated and characterized by unfair competition.

"As long as Ukraine cannot guarantee the property rights of entrepreneurs and investors,

[&]quot;The economic development is extremely dependent on Ukraine's stability. As soon as the security situation is under control along with the advent of constitutionality, there will be great prospects for Ukraine." (699)

"If you look around in Ukraine, you will quickly notice how weakly structured the country is and how ramshackle most of the businesses are." (866)

she will not be able to progress economically and develop her potential," a political adviser from Berlin remarks. Only when a "horizontal economic structure" is developed, the middle class will have better opportunities, an economic expert from Berlin believes. As soon as this structure is achieved, "many issues of corruption" will disappear too. Owing to these deficits, the Ukrainian capital markets are presently dominated by speculators — "fast in, fast out."

It should be a strategy to count on cooperation with medium-size enterprises – in agriculture, in the IT and service sector. With small and medium-size entrepreneurs, cooperation proves much easier than with complex structures, an expert on Eastern Europe from Berlin knows.

The Ukrainian agricultural sector, for instance, is "highly interesting" and promising, says a representative from private business. Whoever invests in this sector without making a profit, "only has to blame himself." Ukraine has a strong, export-oriented agricultural sector. However, the businesses are frequently

so old and ramshackle, that they are not internationally competitive. Just like in former Eastern Germany, large businesses have to be converted into small ones so that they can operate more efficiently, an academic expert on Eastern Europe from Hamburg believes.

The structural weakness of the rural regions is considered another obstacle on the way to modernizing agricultural production – plus the lack of regulation, for instance, with regard to land acquisition. Admittedly, you can lease land in Ukraine, but you cannot buy it easily. Which also means that any space which is agriculturally cultivated cannot be lent on mortgage – a factor which would be conducive to the development of the agricultural sector, says an academic discussion partner. Without any sensible regulation of the land law, Ukrainian agriculture will hardly be able to develop, another interview partner in his sixties adds.

As far as the consumer goods market is concerned, the Ukrainian economy still has a long way to go. Ukrainian products do not have a good reputation, a young analyst from Munich

reports. The people in Ukraine prefer to buy Western goods. In Germany, too, the label "Made in Ukraine" is fairly unknown and must be better positioned, a discussion partner from Berlin's NGO scene believes.

Nevertheless, the Ukrainian economy has great potential: e.g. with regard to IT services, tourism, building and energy efficiency or renewable energies. "However, the oligarchs are not interested in improving it," an academic expert on Ukraine believes. "For it would be the oligarchs themselves who could lose everything through liberalization and social change; they could even be brought to justice." Not even the strongest opposition has so far been able to cope with this.

Thus, the economy finds itself in an increasingly difficult situation again. In some areas, one could talk about "chaotic conditions", a young economist from Berlin reports – adding: "We believe that this is due to a dwindling impact of reform forces."

Young People – a Potential for Ukraine's Future

The discussions have made it quite clear that the young generation, most of all, cherishes a vision of a "new Ukraine." This generation is ready to invest its creativity and ability in their country. Mostly born and socialized after the collapse of the Soviet Union, these reformers do not belong to the post-Soviet cohorts any more. Therefore, many discussion partners regard the young generation as a particular potential for the country's social change.

"The young Ukrainians' enthusiasm for Europe, for democracy, for art and culture is

[&]quot;Ukraine has great potential; only think of tourism. However, the oligarchs are not interested in improving it. For it would be the oligarchs themselves who could lose everything through liberalization and social change; they could even be brought to justice. Not even the strongest opposition has so far been able to cope with this." (538)

overwhelming," a middle-aged academic knows from his own experience. "We should count on this human capital," he says. An expert on Eastern Europe from Hamburg also strikes an optimistic note. There are many people who want to bring about change.

However, the biggest obstacles for quicker progress are the old post-Soviet apparatchiks who still dominate the administration. "If no professional people are available," he says laconically, "you just have to carry on with the old ones." Other discussion partners have had better experiences. "In our daily cooperation with the administration, we had to deal with highly qualified and very able people," said a young political adviser from Berlin. "We have encountered very young and dynamic persons." All in all, there is a divided impression which indicates that changes are visible in some places while there is deadlock in others.

Despite their divided experience, young people do not say any longer: "'Let's quit!' They prefer to stay wanting to have an active share in creating a new society," a politician from Berlin "The young people in Ukraine are well qualified, interculturally competent and they speak foreign languages. I perceive a genuine change of mentality. The young generation is open-minded and honest; they strive for access to new knowledge and take care of the environment." (787)

[&]quot;The Ukrainian people are the country's greatest potential. In Ukraine, there is an unbelievable number of well-educated, highly qualified people in different fields who have a wide range of abilities, who are fully motivated and who are realigning themselves." (348)

believes. "In their view, Kyiv is the very place to be" – this constitutes a difference between the current situation and the sclerotic end of the Yanukovych-era. A perception which is not unanimously shared – as illustrated by the enquiry about migration (see section below).

What is regarded as an essential neglect on the part of the reformers is their failure to transform a revolutionary movement into a political one which would be capable of carrying out successful parliamentary work. The young people will have to professionalize themselves and to "re-invent politics." This will be their "only short-term opportunity" to make the reconstruction of Ukrainian society a success.

On behalf of many discussion partners, an artist from Berlin articulates her hope for the country: "I would like to see the development of new perspectives for Ukrainians in their own country with people assuming more self-responsibility," says the woman in her mid-fifties. Most of all, however, she hopes that the people want to stay in their own country.

Staying or Leaving?

As a matter of fact, the exodus of well-qualified people ("brain-drain") represents one of the greatest dangers for the country's reform and modernization efforts. It resembles a vicious circle: the more the reform process loses its momentum, the more the well-qualified people prefer to seek their fortune abroad. This brain-drain deprives the reform movement of important know-how and political energy; consequently, the innovation process gradually loses momentum.

"Migration is a big problem," a representative of the economy knows. Each year, half a million well-qualified people leave the country." These people are tired of their own country – tired of corruption, low wages and a lack of constitutionality – a problem which is steadily increasing, a young academic reports. "I happen to know a number of good Ukrainian academics, but none of them wants to stay in Ukraine for good."

This tendency to migrate also makes itself felt in the administration, because well qualified administration staff faces many opportunities to make a career – "especially with international organizations." "The growing lack of personnel within the administration is becoming a real problem for the implementation of the reforms", a young expert on Ukraine from Berlin reports.

This is why some of our discussion partners regard the recent EU's visa-liberalization as a "Greek gift." For it is exactly these visa-facilitations which will increase the exodus of young people – "similar to what we witnessed in the new federal states [Bundesländer] after the German reunification," a media professional from Berlin believes.

On the other hand, contrary to many expectations, one does not perceive any wave of return on the part of the Ukrainian diaspora. Whoever has "managed to grab" a German passport, stays in Germany. "To silence one's conscience, money is sent to war widows," a journalist adds with a touch of cynicism.

According to a middle-aged academic from Berlin, the brain drain can only be contained

"Admittedly, it is fantastic for the Ukrainians to have the freedom to travel. However, it is important to watch out that qualified people do not leave the country for good." (511)

Pictures of the future - perspectives of the future

by a double strategy in the long run: on the one hand, massive investment must be made into the education system in order to provide the necessary expertise for Ukraine's renewal and modernization; on the other hand, Ukraine has to change fast enough to guarantee job opportunities for those well-qualified people which would meet their expectations.

Even though the majority of our discussion partners seem to perceive an ongoing brain

drain, others report a "homecomer-phenomenon." In the past years, many Ukrainians worked in the West and, having saved some money, "would like to return to Ukraine in order to open up small hotels or restaurants," an expert on Eastern Europe from Berlin reports. And an associate of a Berlin thinktank adds: "What I find surprising is that well-qualified Ukrainians who have studied in America or Western Europe wish to return to Ukraine, although they would enjoy better opportunities abroad."

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Internal Migration and Internally Displaced Persons (IDPs)

As a result of the war in the Donbas, there are around 1.5 million internally displaced persons (internal expellees) — an issue which, in the perception of some interviewees, "tends to be neglected" in Germany.

After all, internal migration represents "an enormous challenge for both the state and the population" — families would be torn apart and people would have to be integrated into a new environment. Some observers even talk of a "population exchange."

Precisely because the issue of internally displaced persons is an additional political, social and financial challenge for the country, it must be highlighted more clearly in the external communication, an academic from Berlin believes.

In Kharkiv alone, the second-largest Ukrainian city with around 1.5 million inhabitants, ca. 200,000 internally displaced persons from the war zones have been received. According to a political analyst, Kharkiv has thus made "an unprecedented integration effort" — with small resources and "without any lamenting. Here in Germany, we could learn a lot from this attitude,"

he thinks. And a middle-aged journalist adds: "Western Europe hardly realizes the additional burden which Ukraine, apart from the war and the economic crisis, has to bear due to the large number of internally displaced persons." She is "quite impressed how Ukraine is handling this challenge." And a young political adviser from Berlin points out that "despite such large numbers there have been no social problems. You really have to say," says the young man, visibly impressed, "that the Ukrainians are as thick as thieves in this situation."

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In the opinion of an almost thirty-year old interviewee, internal migration and labour migration represent issues which connect Ukraine with other European countries. He believes that the issue of migration could serve as a starting point "to talk about similar challenges, but different experiences and attitudes." For, if Ukraine should not develop into the desired direction, a completely different scenario would be conceivable — already today, this is perceived in Germany as a worst-case-scenario: according to such a scenario, internal migrants would become refugees migrating to Western Europe.

Appendices

About the Methodology of this Study

The study "Ukraine Through Germany Eyes" represents an explorative research project with a quantitative-empirical approach, i.e. the study does not proceed from existing hypotheses or theories, but searches openly for any findable phenomena and patterns. The search itself takes place within a corpus of statements which have been collected previously through personal interviews.

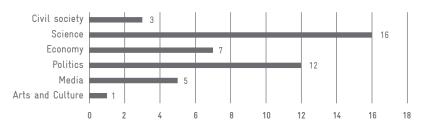
This approach, then, basically differs from traditional opinion polls which are often quantitatively oriented. There, most of all, the distribution of characteristics (here: opinions) within a relevant group of interviewees (population) is to be determined. This rarely happens by a full survey where all the members of a basic population are interviewed, but typically by random sampling which is organized according to certain principles (e.g. randomization) to ensure statistical representativity. For only then it is possible to draw reliable conclusions from a small random sampling to the basic population (which is mostly much bigger).

With regard to our chosen approach, however, such statistical conclusions can only be applied to a limited extent. On the contrary: this is one of the limitations of the chosen research approach. Instead, the here chosen approach aims to select discussion partners who are suitable for the overall objective, paying attention to their specific ability to focus on a particular object of observation to be used for the collection of empirical findings. In our case, the object of observation is Ukraine, and, therefore, the suitable discussion partners are experts on Ukraine living in Germany.

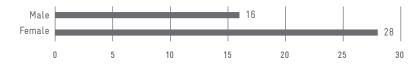
The selection of the interview partners followed the usual principles of qualitative research for the selective case sampling (theoretical sampling). The setup of discussion partners was based on the GIZ's broad network in Germany and in Ukraine. Particular attention was paid to the fact that there was no direct dependency between the discussion partners and the GIZ.

To meet the standards of the study's objective, expert knowledge of Ukraine was the decisive selection criterion. Apart from the participants' observation skills und power of speech, further criteria included relevance, substance and diversity: relevance refers to an occupation with those topics that dominate social discourse at the moment and which bear a particular meaning for as many target groups as possible; substance refers to a sufficiently deep and appraising consideration of the questions; diversity refers to a satisfactory range of topics in order to be able to offer a comprehensive overall picture as far as possible.

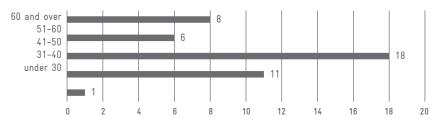
With regard to the selection of discussion partners, additional selection criteria were used, such as sex, age and the social occupation of the interviewees. Likewise, attention was paid to the criterion that, ideally, the selection should muster decision makers from the middle and higher (but deliberately not from the highest) hierarchical levels. Thus, 44 discussion partners could be identified. The final setup of the interviewee samples took care to ensure a good distribution of the selection criteria mentioned above. The ultimate distribution according to social criteria can be read from the following graphics:



Interviewees according to sex (n=44)



Interviewees according to age groups (n=44)



The interviewees came from different social areas: e.g. from politics, the economy, science, culture and civil society - the last two groups being slightly under-represented. 28 (64%) discussions were conducted with male partners and 16 (36%) discussions with female partners. As regards the age groups, an appropriate distribution was reached, even though the age-bracket "under 30" is under-represented. The fact that 41 discussion partners (93% of the interviewees) had an expert (or near-expert) knowledge of Ukraine, corresponds with the study's intention. However, at the planning stage, too, we ensured a wider range of distribution in that persons were asked for their assessment whose connection with Ukraine was less intense or indirect (3 persons, 7%).

Overall, a satisfactory case contrasting was reached and, thus, the largest possible diversity of perspectives on Ukraine was ensured.

The Collection of Data in Personal Interviews

To collect the perceptions of the selected persons, personal interviews were conducted, each of them lasting around 90 minutes. In the interviews, a semi-structured method was used. Apart from a certain number of guiding questions in the opening and closing stages of the discussions, the participants were offered a pool of topics they could choose from. On the one hand, this method made sure that topics from everyday life could be chosen, while, on

the other hand, the interviewees could answer questions which invited them to call up their profound knowledge.

Importance was also placed on the flow of the interview which is oriented by the interviewee's natural narrative, carefully supported by the interviewers without interfering with the direction of the narrative or even contributing any pictures of their own.

In the foreground of this approach, there is the element of comprehension and understanding of the interviewees' individual perspectives revealing the pictures of Ukraine in the background. In order to establish the theoretical disposition and uniformity in the practical implementation necessary for this approach, all the interviewers were trained accordingly prior to the survey, the same set of interview material (master sheet, theme maps etc.) was used by everyone, and the same procedure was adhered to.

Each individual interview started with an open stage leaving room for free associations and pictures about Ukraine. In the second stage, the interviewees were given the chance to choose unrestrictedly from a range of fourteen topics (plus an option called "miscellaneous"). These fourteen topics in the core section of the interview were chosen in such a way that all the essential functional areas of the society as well as all relevant cross-sectional material (e.g. migration) would be represented. In the closing stage (which was kept open again), the interviewees were asked to draw a substantial conclusion and to talk about their future expectations and recommendations.

The topics (and their short titles) which were offered to the participants were guided by the

intention – despite the inevitable shortcoming of partial overlapping – to present clear and distinct categories and to use a terminology equally valid for German and Ukrainian contexts. Finally, topical cross-sectional topics were presented for the enquiry (e.g. corruption, war, Crimea), because they appear to be particularly relevant to Ukraine's external perception on account of the current socio-political development.

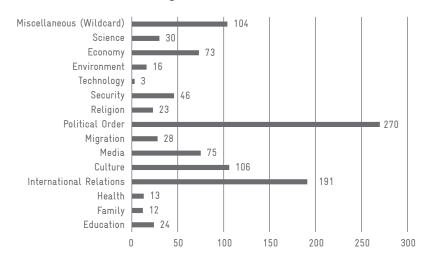
As expected, the chosen topics have collected a large number of different statements. Although certain conclusions can be drawn from them, any interpretation should be attempted with great caution owing to the pseudo-statistical character of this qualitative survey. At any rate, it may suffice to mention the conspicuous clustering in the areas of "Political Order" and "International Relations" which can be regarded as an indication of a changed perception of Ukraine since the Euromaidan, the Russian annexation of Crimea and the war in the Donbas. As the given study design does not focus primarily on the clustering, but on the substantial quality of the statements, we have dispensed with a description of the frequency distribution of the statements.

There were no literal transcriptions subsequent to the discussions. Instead, all team members were asked to document the core statements which had already been substantially condensed. The documentation took place on a pre-structured evaluation sheet which provided a direct allocation to one of the fourteen topics (see table) as well as a coordination according to the types of statement (e.g. description, strength, weakness, recommendation etc.).

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Statements according to fields of observation (n=1014)



Evaluation of Collected Data

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Looking at the most important parameters of the survey provides a good starting point to the description of the evaluation process. Between September and November 2017, altogether 44 interviews took place in Germany. Given a total number of 1014 collected core statements, there is an average number of around 23 core statements per interview.

Thanks to a good case contrasting and a sufficient number of interviewees, this assessment represents a reasonable data saturation level.

Studies of a similar kind – such as the three

GIZ studies on Germany¹ – have repeatedly shown that an increase of data hardly results in new insights.

In this explorative study which was not theory-driven, the main task of the data evaluation was (a) to examine statements from different perspectives and from different social sectors with a focus on the given phenomena-descriptions, (b) to join any statements with a reference to the same phenomenon, and (c) to relate the described facets in the best possible way in order to compose an overall picture. In simplified terms, the basic sequence of steps had the following structure:

1. Determining and examining the source material (corpus)

- 2. Determining the direction and the process of the analysis
- 3. Structuring and generalizing the data
- 4. Formulating the relevant hypotheses
- 5. Interpreting and reviewing the results

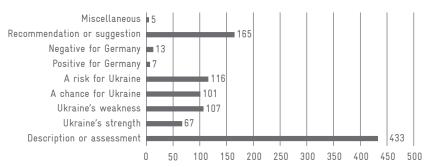
The 1014 core statements from the interviews constituted the basic reference material made available to the evaluation team (i.e. all interviewers for reasons of reference to the development context) in the form of index cards and lists.

Direction and process of the analysis were oriented by the qualitative objective of the study.

The focus remained on the identification of the most conspicuous and most interesting phenomena with regard to the picture of Ukraine. Thus, the aim was not to develop the description of a single phenomenon (the picture of Ukraine), but – initially free of any prescribed search criteria and thought structures – to search for statements which could be joined with other statements because of their substantial affinity.

At any rate, it is important to distinguish between the different types of statements — whether they were a mere description, an assessment or even a recommendation. According to such categories, the total distribution of core statements reads as follows:

Statements according to type of statement (n=1014)



In the central step of analysis, the resulting patterns were accumulated further, until the relevant data material had exhausted itself at a relevant point. In turn, the ensuing statement-clusters were subsequently assembled into a total picture. Hereby, we did not generalize statistically, i.e. we did not draw any basic conclusions from the random sample

(sample-to-population), but we generalized analytically. With regard to analytical generalization, specific phenomena (made visible from individual cases) are used to work out concepts — by means of inductive inference, abstraction and confirmatory evidence — which are believed to have a broader significance. To a certain extent, case-to-case transferability has also played a role.

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¹ Cf.: Deutsche Gesellschaft für Internationale Zusammenarbeit (ed.), Deutschland in den Augen der Welt. Zentrale Ergebnisse der GIZ-Erhebung "Außensicht Deutschland – Rückschlüsse für die Internationale Zusammenarbeit", Bonn/Eschborn 2012 (Download: https://www.giz.de/de/downloads/de-deutschland-in-den-augen-der-welt-2012.pdf); Deutsche Gesellschaft für Internationale Zusammenarbeit (ed.), Deutschland in den Augen der Welt. Zentrale Ergebnisse der zweiten GIZ-Erhebung 2015, Bonn/Eschborn 2015 (Download: https://www.giz.de/de/downloads/giz2015-de-deutschland-in-den-augen-der-welt_2015.pdf). The third GIZ study on Germany will appear in the first quarter of 2018.

Case-to-case transferability is a form of generalization where – by means of a similarity between personal characteristics (e.g. young cultural professionals) or other contextual factors (e.g. space, time, environment etc.) – inferences can be drawn from an individual case about another case or a group. Given this kind of structure, the data material represents the starting point for further processing.

The formulation of hypotheses constituted the fourth, result-oriented step of the evaluation. Here, the pre-structured material was examined in-depth and hypothesis-like summaries in the form of short texts were compiled which, ultimately, were made available for further editorial elaboration.

It should be pointed out at this stage that generalization and the formation of hypotheses in the context of qualitative studies have to bear and answer two essential questions: Are the assumptions sufficiently founded by the data material? Would a repetition of the analysis or a repetition with other analysts obtain the same results? What is meant here is the risk of premature and unverified conclusions (to stop at the "aha-moment") which can occur when the

reflective process is terminated at one's convenience and not as a result of theoretical saturation. What should also be excluded as much as possible is the frequent disposition to develop enthusiasm (based on personal bias) for artificially constructed relationships or contexts. After all, even comprehensive qualitative studies do not yield sufficiently differentiated context information to allow for case transferability.

Therefore, the interpretation and the examination of the results were carried out on several levels: On the one hand, the obtained results were subjected to a critical substantial appraisal already during the preparatory and evaluation workshops. On the other hand, the compilation of the study report repeatedly resorted to the raw material in order to examine any formulated assumptions and to specify them further if necessary.

Finally, when drawing up the text of the study, it was carefully noted that the conclusions and hypotheses offered in this study were not represented as objective truths, but as incentives or food for thought to stimulate the reader's own interpretations and inferences. This study report is the result of our endeavour.

Discussion partners

Behrends, Jan C., Dr.

Zentrum für Zeithistorische Forschung Potsdam e.V.

Beichelt, Timm, Prof. Dr.

European University Viadrina Frankfurt (Oder)

Bercio, Anne

Institut für Europäische Politik e.V.

Bindert, Franz-Josef

Ministerialdirigent a.D.

Bollow, Ivonne Julitta

Metro AG

Bota, Alice

Journalist

Eichwede, Wolfgang, Prof. em. Dr.

Historian

Fischer, Sabine, Dr. phil.

Stiftung Wissenschaft und Politik (SWP)

Freitag, Gabriele, Dr.

Deutsche Gesellschaft

für Osteuropakunde e.V.

Gilgen, Christoph Konrad

Deutsche Assoziation der Ukrainisten e.V.

Golczewski, Frank, Prof. Dr.

Historian

Halling, Steffen

Stiftung Wissenschaft und Politik

Harms, Rebecca

Member of the European Parliament

Heldt, Alexandra

Tönissteiner Kreis e.V.

Henkel, Stefan

European University Viadrina Frankfurt (Oder)

Hilkes, Peter

Ludwig Maximilians University, Munich

Hoffmann, Martin, Dr.

Ostausschuss der Deutschen Wirtschaft e.V.

Jilge, Wilfried

Deutsche Gesellschaft für Auswärtige Politik e.V.

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Kapler, Clemens

Bundesministerium für wirtschaftliche

Zusammenarbeit und Entwicklung (BMZ)

Kaufmann, Walter

Heinrich-Böll-Stiftung

Kirchner, Robert

Berlin Economics

Kochlowski-Kadjaia, Ute

Osteuropaverein der deutschen Wirtschaft e.V.

Koller, Peter

Osteuropa-Plattform der Grünen

Kosmehl, Miriam

Friedrich-Naumann-Stiftung

Libman, Alexander, Prof. Dr.

University of Munich

Lindenlaub, Yvonne

Bundesministerium für Umwelt, Naturschutz, Bau und Reaktorsicherheit (BMUB)

Mark, Rudolf A., Prof. Dr.

Helmut Schmidt University, Hamburg

Meister, Stefan, Dr.

Deutsche Gesellschaft für Auswärtige Politik e.V.

Milbradt, Georg, Prof. Dr.

Prime Minister (retd.)

Münchmeyer, Tobias

Greenpeace e.V.

Novak, Andrej F.

European Cosmopolitan Consulting

Otten, Thomas

Otten Consulting GmbH

Pleines, Heiko, Prof. Dr.

University of Bremen

Pörzgen, Gemma

Journalist

Praschl, Gerald

Journalist

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Raabe, Katharina

Suhrkamp Publishing House

Rodé, Mascha

Journalist

Sasse, Gwendolyn, Prof. Dr.

Zentrum für Osteuropa- und internationale Studien

Schiffer, Stefanie

Europäischer Austausch GmbH

Schimanke, Dieter, Prof. Dr.

Adviser

Schürgers, Norbert, Dr.

City of Nuremberg

Weidemann, Joachim

Comecon.Media GmbH

Wöll, Alexander, Prof. Dr.

European University Viadrina Frankfurt (Oder)

Worschech, Susann, Dr.

European University Viadrina Frankfurt (Oder)